





AREN LONGO

TRIPSCHOOL CERTIFIED TOUR DIRECTOR

CONTACT

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-  North Branford, CT
-  JFK

CERTIFICATIONS

- TripSchool Tour Director Certification-2022
- TripSchool Tour Director Boot Camp (New York City)-2022

TOUR GUIDE LICENSES

New York City
Washington DC

LANGUAGES

- English, native speaker
- French, beginner

PERSONAL INTERESTS

Theatre, LEGO, reading maps, acting

DESTINATION KNOWLEDGE

- Washington DC
- New York City
- Boston
- New England Fall Foliage

DESTINATION TRAINING

TripSchool- New England Fall Foliage, 2022

RELEVANT EXPERIENCE

- Tour Manager** 2023-Present
Mayflower Cruises & Tours
- Course Leader** 2022-Present
WorldStrides
- Tour Director** 2022-2023
Grand Classroom
- Car Host** 2021-Present
Essex Steam Train & Riverboat- Essex, CT

- Provide sightseeing commentary and safety information over PA System
- Assist guests with boarding/de-boarding and help maintain train cars by inspecting windows, seats, and restrooms, as well as sanitization.

Marketing/Communications Intern 2017: 6 months
Providence Warwick Convention & Visitors Bureau- Providence, RI

- Developed seasonal digital and social campaigns through research and content development, such as Fall/Halloween Events, blogs, National Days Calendar, etc.
- Prepared the Convention Services team for incoming meetings and conventions as it related to social strategy and community relations.
- Greeted guests, provided information, and answered questions at the Visitors Center
- Attended press conferences, events, and relevant department meetings

INDUSTRY RELATED COURSEWORK

- Technology in the Tourism/Hospitality Industry
- Dynamics of Tourism & Sustainability
- International Policies of Tourism
- Destination Management Organizations
- Tour Management Operations

EDUCATION

Bachelor of Science, Travel/Tourism & Hospitality Management
Johnson & Wales University, Providence, RI