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# Hanieh Bagherzadeh

# Summary

- Profile: Female, 35, Single
- Nationality: Iran
- Current Location: Tehran
- Current Position: Designer, Freelance Tourist Guide, International Trainer of WFTGA

#### Education

• Sep 2009 – Sep 2011	<b>Industrial Design</b> 16.85, M.A., Islamic Art	Tabriz, Iran
• Jan 2004 – June 2007	English Literature 17.84, B.A. Ershad Damavand	Tehran, Iran Higher Education Institute

### **Other Certificates**

•	2020	The Fundamentals of Digital Marketing	Google Digital Garage
•	2019	WFTGA International Trainer Training Cours	<b>ie (ITT)</b> Nicosia, Cyprus
•	2016	WFTGA National Trainer Training Course (T	<b>TT</b> ) Yerevan, Armenia
•	2013	WFTGA Training Course (HOT)	Eavar Agency, Iran
•	2013	CRM (Customer Relationship Management)	National Museum, Iran
•	2012	Entrepreneurship (English)	Entrepreneurship Colleague, Iran
•	2009	Entrepreneurship	TarbiatMoalem University, Iran
•	2008	Tourist Guide Course	Ata Land Institute, Iran

#### Languages

- Farsi Mother Tongue
- English Reading, Speaking, Writing, Listening
- **French** Elementary
- Spanish Elementary

# **Computer Skills**

- Internet
- Office Word, PowerPoint
- Graphic software Photoshop, Rhino, 3D Max

#### Experiences

•	2020	Talk on "Bringing Storytelling Traditions into the Future" Virtual Conference of WFTGA		
•	2020	<b>Webinar on "The World Meet The Guides"</b> Speaker for Philippines University, Manila		
•	2020	Virtual Tour for Filipinos; "Walking Through Old Tehran"		
•	2019	<b>Seminar on "Iran; the country you may not know"</b> Speaker	Plasencia, Spain	
•	2019	<b>Seminar on "Iran; the country you may not know"</b> Speaker	Torrejón, Spain	
•	2019	<b>Seminar on "Iran; the country you may not know"</b> Speaker	Barcelona, Spain	
•	2019	<b>Course on "Crisis Management"</b> Trainer	Iran	
•	2018	<b>Course on "Crisis Management"</b> Trainer	Iran	

•	2017	<b>Workshop on "Guiding the Incoming Tours in the Museun</b> Trainer	<b>ns''</b> Iran
•	2016	<b>Course on ''Guiding the Incoming Tours in the Museums'</b> Trainer	' Iran
•	2015	<b>Interview on "The Role of Tourism in Entrepreneurship"</b> Channel 1, National TV	Iran
•	2014	<b>Interview on ''Having a trip in Nowruz with good Memor</b> Channel 1, National TV	ies'' Iran
•	2014 - 2017	Webmaster of IFTGA	Iran
•	2013 - 2016	<b>ND Traffic Consulting LTD. (For a project in South Afric</b> Product Designer (*ND Traffic LTD is located in Hungary)	c <b>a</b> ) Iran
•	2012 - 2014	Art University Lecturer	Tehran, Iran
•	2011 - 2012	Jewel Designer	Tehran, Iran
•	2011 - 2012	Art University Lecturer	Tabriz, Iran
•	2009 – now	<b>Tour Leader &amp; Tourist Guide</b> Domestic, Incoming (Local Guide of Tehran) & Outgoing To <i>Domestic &amp; Incoming</i> : All cities in Iran <i>Outgoing</i> : France, Italy, Austria, Spain, Belgium, Hungary, Cyprus	Iran urs
•	2007 – 2008	<b>DidarNou Publication</b> Researcher & Translator	Tehran, Iran
•	2007 - 2008	Irana Magazine Author	Tehran, Iran

# Conferences

#### 2012 "Eliciting patterns for product personality Design; a pedagogical method for IndustrialDesign students"

 $World Conference on Design, Arts and Education; \ Antalya--- Turkey$