



AMY WALLACE

CERTIFIED TOUR DIRECTOR/GUIDE

CONTACT

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- 📍 St. Paul, MN
- ✈ MSP
- 🔥 Scan for CampFire profile



CERTIFICATIONS

- Tour Director Certification- **TripSchool** 2023
- First Aid & CPR

GUIDE LICENSES

- Washington, DC
- New York City

PERSONAL INTERESTS

Exploring, musical theater, hiking and glamping, art, new restaurants, historical fiction and spy thrillers, museums, pickleball, road trips, travel bargains, and volunteering

DESTINATION KNOWLEDGE

Washington DC, New York City, New England, Chicago, Charleston, New Orleans, Niagara Falls, Mount Rushmore, Minneapolis/St Paul

DESTINATION TRAINING

- **EF Explore America** - In-Field Orientation, Washington, DC, Nov 2023
- **Trip School** - New England Fall Foliage, August 2023
- **Trip School** - Washington, DC, March 2023

RELEVANT SKILLS

TOUR DIRECTOR

- Experience the Twin Cities, Tour Guide/Land Operations for Viking Mississippi River cruises during pre/post trip and turn over days in the Twin Cities
- Envision Honor Performance Series, Chaperone, NYC and London
- Worldstrides, Couse Leader, Washington DC
- EF Explore America, Tour Director, Washington DC
- Educational Discovery Tours, Tour Director, Washington DC

EVENT MANAGER

- Chairperson and executive committee member of biennial community Christmas event with over 2,000 guests and 200 volunteers
- Eight year member of executive committee planning annual charity dinner and auction, raising over \$100,000 annually
- Coordinated facilities and dining for annual Speech tournament with over 1,000 participants
- Lead planner for city-wide Girl Scout events with 200-400 guests
- Planned river cruise event for 150 students including bussing

PROJECT MANAGEMENT

- Develop and deliver presentations for a wide variety of stakeholders
- Manage annual planning and budgeting for product lines within Fortune 500 companies
- Research competition and market trends
- Work in dynamic and fast paced environments

CUSTOMER SERVICE & HOSPITALITY

- Work directly with third party vendors to ensure sales commissions were accurate and paid on time
- Worked directly with customers to resolve complex billing issues resulting from accounting system migration
- Provided outstanding customer service as a server, guest services worker, & tennis instructor at a family resort in northern Minnesota

ACADEMIC BACKGROUND

University of South Carolina

International MBA

Study abroad Guadalajara, Mexico

University of Notre Dame

BA English

Study abroad Pamplona, Spain