

DENISS BRENDA IBARRA

TRIPSCHOOL CERTIFIED TOUR DIRECTOR/GUIDE

CONTACT

- **(**781)539-3165
- vba.deniss02@gmail.com
- O BOSTON, MA
- BOS/ORD
- https://bit.ly/DB-tour-guide

CERTIFICATIONS

- Tour Director Certification
 TripSchool 2023
- First Aid & CPR-

LANGUAGES

- Native Spanish
- Fluent English

PERSONAL INTERESTS

Photography, Hiking, kayaking,Yoga, Meditation, baking, learning new Languages and cultures, reading novels, walking on the Waterfront or in the North End, or in some spot in the country.

DESTINATION KNOWLEDGE BOSTON, NEW ENGLAND, WASHINGTON DC, CHICAGO,

Energetic Bilingual local Tour Guide in Boston for 5 years, with extensive experience and full responsibility for escorting individuals or groups and sightseeing tours. Highly specialized in conducting in-depth research on a variety of topics, including site history, local lifestyle and cuisine, and client's preference to design the most appropriate plan.

RELEVANT EXPERIENCE

Lokafyer-TARGET LANGUAGE SPANISH-ENGLISH

LOKAFY | 2018-PRESENT

- Led tours for groups of 2-8 tourists in 2-4 hours to highlights in Boston.
- Designed creative activities to delight the tour guest during the tour, achieving 98% customer Satisfaction.
- Motivating participants to overcome their personal obstacles, fostering a cheerful environment, and providing knowledge of specific areas

LOCAL TOUR GUIDE

Viadb4tours, Boston, MA | DECEMBER 2022-PRESENT

- Friendly attitude
- I have experience in schedule management
- Designing and planning personalized tours while offering great customer service
- Flexibility
- Possess exceptional communication and story-telling skills to engage tourists during the visit
- Great presentation
- Time management skills to keep tours moving

ACADEMIC BACKGROUND

HIGH SCHOOL DIPLOMA - 2010- 2013 MEXICO, DF.

TOURISM AND TRAVEL MANAGEMENT - EDX CERTIFICATE

Volunteering as Tour guide — for HI-Boston Volunteer Travel and Adventure show 2023 — Wanderful