



# KARA STUTESMAN

CERTIFIED TOUR DIRECTOR/GUIDE

## CONTACT

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- 📍 Stevens Point, Wisconsin
- ✈ ATW, MKE
- 🔥 Campfire profile



## CERTIFICATIONS

- Tour Director Certification- TripSchool 2023
- First Aid & CPR

## ACADEMIC BACKGROUND

Stevens Point Area Senior High

High School Diploma | 2014

## RELEVANT EXPERIENCE

### Host Guide

*Premier Alaska Tours, Wilderness Express | 4 years*

- Manage Independent Traveler Check in
- Give Federal Railroad Association mandated safety briefing
- Coordinate the seating of guests in the dining for meal services
- Provided fully escorted tour through the Alaskan wilderness
- Communicated any special needs, allergies or disabilities to staff
- Train and mentor incoming guides for success (3 years)

### Waitstaff

*Premier Alaska Tours, Wilderness Express | 3 years*

- Able to provide first class service during breakfast, lunch, and dinner for up to 240 guests throughout a 14 hour shift
- Check inventory and supply levels according to manifested guest count

### On Board Manager

*Premier Alaska Tours, Wilderness Express | 1 year*

- Maintain safe environment for all guests and rail crew onboard
- Serve as a liaison between crew members and management team
- Resolve customer service, personnel, computer, and maintenance issues
- Coordinate and assist with boarding and disembarking of guests
- Monitor quality and sanitation of food service areas
- Oversee inventory and sales reports from individual employees
- Promote teamwork and positive relationships with crew members, railroad personnel, and TourDirectors that accompany their guests onboard

## DESTINATION KNOWLEDGE

Host Guide for Alaskan rail belt

Washington D.C.

Nashville