

Chris Pappas

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WORK EXPERIENCE

Adventure Guide, Adventures by Disney

New York, NY; 2018, 2019, 2022

Guide for NYC, London/Paris, Arizona/Utah, and Montana/Wyoming

Accomplishments

- Giving VIP Disney experience to tours of up to 40 people ranging from age 8-98.
- Learning the history of NYC, and being able to communicate through entertaining storytelling.
- Coordinating with our NYC partners at GMA ABC Studios and Disney Theatrical.
- Recipient of "Shooting Star Award" for excellence in customer service.

Travel Director, Destination America

Cypress, Ca; August 2021—present

Travel Director/Wellbeing Director for Trafaglar and Costsaver

Accomplishments

- TD for Scenic Parks Explorer- 15 day tour of the major National Parks of the west
- TD for New York Explorer
- TD for Fall Colors of New England- 10 day tour of New England

Student Travel Director, Global Travel Alliance

New York, NY; Spring 2022

Guide for NYC, DC, Gettysburg, Pittsburg, PA

Accomplishments

- Educational Tours focused on history and civics
- Primary age group 8th grade
- Multibus moves worked with groups ranging from 30-90.

Student Tour Director, Bob Rodger Travel

New York, NY; Spring 2022

Guide for New York City and Orlando

Accomplishments

- Specialized in performing arts tours
- Integrated NYC history focused on the performing arts into the larger NYC story
- Assigned to work with groups from 15-50

Student Tour Director, Grand Classroom

Washington DC; Spring 2022

Guide for Washington DC and Shenandoah National Park

Accomplishments

- Lead tour of DC based in history and civics
- Lead basic hike in Shenandoah National Park

New Amsterdam Theater Guide, Disney Theatrical

New York, NY; 2016— Furloughed April 2020

Guide and theater historian at the New Amsterdam Theater home of Disney Theatrical.

Accomplishments

- Answering questions about architecture, 117 year theater history, and Disney on Broadway.
- Wrangling up to 50 guests through backstage and production areas.
- Featured on the official "Disney On Broadway Podcast" episode 6.

Tour Guide, Radio City

New York, NY; 2015-2017

Local guide for New York City.

Accomplishments

Guide and historian for Radio City Music Hall responsible for delivering a 75-minute guided tour of Radio City Music Hall, introducing guests to the history of the building and the history of the Rockettes

Accomplishments

- Answering questions about Art Deco architecture, the Rockettes, and current shows and concerts such as "America's Got Talent" and Tony Bennett
- Wrangling up to 50 guests through backstage and production areas.
- Learned different routes and versions of the account for daily changes in production schedule.

VOLUNTEER WORK

Trevor Project, NextGen Silent Auction Coordinator

New York, NY

Organized the Silent Auction for Trevor Project NextGen Spring Fling and Fall Fete.

- Reached out to over 100 donors including JetBlue, Disney, Ace Hotels.
- Managed day of volunteers.
- Followed up with auction winners for item delivery.

Reading Partners, Reading Coach

New York, NY

A weekly reading partner at P.S. 3 in Brooklyn.

- Helped 3rd graders once a week by reading a new book in the P.S. 3 Reading Center.
- Worked on basic phonics and spelling skills.
- Filed weekly student progress reports.

EDUCATION

University of the Arts, BFA Theater Arts

Philadelphia, PA; 2006-2010

REFERENCES

Keith Jacobson, Destination Manager
Adventures by Disney: Mobile: 407.885.7251
Timothy Smith, Guide Manger
Global Travel Alliance: Office: 854-701-4560