



SHANNON KRAHEL

TRIPSCHOOL CERTIFIED TOUR DIRECTOR

DESTINATION EXPERIENCE

Oregon, Portland, Columbia Gorge, Oregon Hot Springs,
Oregon Wine Country
Japan - Tokyo, Yokohama, Mt Fuji, Kyoto, Hiroshima, Nagano

DESTINATION KNOWLEDGE

Seattle, Vancouver, BC, Western US, California, US National
Parks, Nevada, Hawaii
Japan, Sapporo, Yokohama, Tokyo, Mt Fuji, Kyoto

RELEVANT EXPERIENCE

Tour Director

2 years

- TD for Cruiseco.uk, a TO selling cruises and pre-cruise excursions. I lead a tour called "Land of the Rising Sun Walking Tour, a week long tour from Kyoto to Tokyo, 3x per year.
- Japan Tour Manager for Cruiseco.ok, created and executed tour named "5* Ryokan, Snow Monkey and Cherry Blossom Experience"
- Walking and driving tours with Around Portland Tours
- Driver Guide locally in Portland Oregon for America's Hub
- Step on guide locally for Hub and Terran Tours

General Manager

Various Retail Shops

10 years

- Opened and operated all aspects of a retail store. Handled all aspects of store opening and operations.
- Handled buying products, human resources, as well as created and implemented standard operating procedures.

Hospitality Industry

Various Hotels and Restaurants

10 years

- Hotel positions held: Front Desk, Reservations, Concierge, Night Audit, Purchasing & Receiving
- Waited tables in multiple Japanese restaurants in Portland

Program Coordinator

Intercultural Communication Institute

6 months

- Created and implemented a specialized summer exchange program for 20 Japanese students.

International Student Coordinator

Pacific University English Language Institute

2 years

- Served as student contact for Japanese students at Pacific University. Toured students over Portland area, while providing assistance in an array of capacities over their course of study.

Asst. Escrow Officer

LandAmerica

5 years

- Performed real estate transactions as required per Oregon Escrow Law.

CONTACT



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Portland, OR



PDX

CERTIFICATIONS

- Tour Director Certification TripSchool, 2022
- CPR & First Aid
- PBOT Certified Private For Hire Driver

PERSONAL INTERESTS

Japanese language and culture
Arts and crafts
Camping and hiking
PNW Hotspring Culture
Reading

EDUCATION

Double BA (Anthropology/Japanese Language & Studies)

Pacific University, Forest Grove, OR
2014

Associate Degree

Portland Community College, Portland, OR
2011