



RENEE GARLAND

CERTIFIED TOUR DIRECTOR/GUIDE

CONTACT

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📍 Clearwater, FL

✈ TPA, PIE



CERTIFICATIONS

Tour Director Certification-
TripSchool 2024- Bootcamp/NYC
-Adult & Child CPR, First Aid & AED

GUIDE LICENSES

Washington DC

PERSONAL INTERESTS

Meeting new people, reading, watching the sunset at the beach, exploring unique gift shops, music concerts, sporting events (NFL is my favorite), biking, traveling and decorating at the holidays!

DESTINATION KNOWLEDGE

Florida- Gulf Coast, Orlando, NC, Wisconsin Dells, NYC, DC, Boston

DESTINATION TRAINING

TripSchool DC, NYC & Boston- MegaCity training Feb 2025

TripSchool Fall Foliage- July 2025

RELEVANT EXPERIENCE

Tour Director

Educational Tours, Inc.- Spring 2024

Providing friendly and knowledgeable service to High School performing arts groups visiting Orlando and surrounding areas. Meeting the needs of the Group Leaders to make the best of their workshops, performances and theme park experiences.

Real Estate Broker/Owner- Sales

Garland Realty Group/27 years

Guiding clients through the process of home buying/selling, Managing all the administration, logistics, training & accounting of the office.

Customer Service Agent-Airline

Allegiant Air- 1year

Meeting the needs of customers from any issue with reservation, luggage, checking in & boarding. Patience and smiling are must haves in making the customer happy when they are stressed.

Office Manager

HVAC company-2 years

Organizing & maintaining schedule for every employee, Billing/accounting for office & supplies, answering questions & concerns for all customers & employees, researching new marketing ideas & implementing them for driving revenue. Working the phones & in person customer service daily.

Waitstaff/Cocktail Server

Restaurants/Casino 5 years

Serving patrons of the restaurants & casino food & beverages. Being the front face of these companies with a smile on my face. Consistently greeting, seating, feeding & making sure that my customers were leaving satisfied & wanting to return to the establishment. With a goal of having them want me to be the one that took care of them on their next visit.

Volunteer Special Olympics NC

Admin for State Games-8 years

Overseeing all of the admin needs for the entire NC State games for specific sports. Having skill & grace to make everyone feel like SuperStars no matter their disability. Creating special moments at award ceremonies, during competition & all through the year.