



Linda Doner

2645 Tennyson St. Denver, CO 80212 (summer*)

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Member of Rocky Mountain Guide Association

New York City, Licensed Guide

Washington D.C., Licensed Guide

First Aid /CPR Red Cross Certified

www.linkedin.com/in/lindadoner

Intro Video: <https://tinyurl.com/Ldonersvideo>

SKILLS & QUALIFICATIONS

- Customer Service:** Over 20 years' experience in customer service and related roles
Leadership: Effectively led teams of 5-16, solving problems and creating magic; lead tours of 18-108
Public Speaking: Presented internal and external communications to groups of 25-300
Storyteller: The TripSchool certified; Dale Carnegie certified
Organized: Manage multiple bus moves; planning for back-to-back tours, managed 15-20 projects at once

TOUR DIRECTOR/TOUR MANAGER/CONCIERGE EXPERIENCE (since 2017)

- Premier Alaska Tours, including Well Being Director for Trafalgar
- Adventures by Disney
- Vacations by Rail
- Singles Travel International (Land and Cruise)

DESTINATION EXPERIENCE & KNOWLEDGE

National Parks	States	Cities	
Yellowstone	Alaska	Las Vegas	Santa Fe
Badlands	Montana	Boston	Nashville
Grand Tetons	Wyoming	Philadelphia	Orlando
Grand Canyon	Colorado	New York City	Toronto
Rocky Mountain NP	New England/Fall Foliage	Washington D.C.	Montreal
All National Parks in Utah	Michigan	Albuquerque	Vancouver

PROFESSIONAL EXPERIENCE

Customer Service/Marketing/Communications/Advocate

Over 20 years in various customer service, marketing, leadership, and communication roles with major companies. Worked with internal and external customers to problem solve, innovate, and create excitement around products.

Full Time: Kraft, Nabisco, Pepsi, Western Union (1997 to 2017)

Seasonal: Target, Amazon, Sprouts (2019 to 2020)

EDUCATION

The TripSchool: Boston, New York City, Washington D.C., Toronto, Montreal, Niagara Falls, Ottawa, Quebec City

International Guide Academy: Certified International Tour Manager (2017)

Central Michigan University, Mt. Pleasant, MI: B.S., Business Administration, Marketing Minor

FUN FACTS

Voracious reader, avid hiker, decent road cyclist, horrible mountain biker, huge foodie, great storyteller, excellent party/trip planner and road trip guru. Ask me about the boy in the black/white backpack or my walk with lions.

*Nomadic in the winter – gateway airport could be DTW, FLL, DEN or anywhere in between.