



## CERTIFIED INTERNATIONAL TOUR DIRECTOR



AVAILABILITY  
CALENDAR



VIDEO: MY WHY

# MICKY KANDOLA

## CONTACT INFO

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## CERTIFICATIONS

- 2014 CITM with IGA
- 2023 TripSchool Megatraining: DC, NY, Boston
- BBA in Entrepreneurial Leadership

## LANGUAGES

- English: Fluent
- Portuguese: Conversational
- Punjabi: Conversational

## INTERESTS & HOBBIES

- Learning Brazilian Portuguese to connect with Portuguese-speaking cultures
- Immersing in history and culture through FAM trips
- Perfecting new recipes, with a focus on Mediterranean flavours
- Biking on my hybrid while enjoying audiobooks

## Creating Meaningful Journeys

Two weeks after earning my International Tour Manager certification, I lost my father on Christmas morning - a moment that reshaped my purpose. This experience drove me to prioritize creating meaningful memories over material pursuits. For nearly a decade, I have led tours across Canada and parts of the U.S., and now I am embarking on a new chapter in Europe, guided by integrity, excellence, and a passion for connection. Though I never had the chance to share these journeys with my father, I aim to bring joy and connection to each guest, curating experiences that leave lasting impressions long after the tour ends.

## Destination/Itinerary Knowledge

- **Canada Tour Experience:** BC, AB, ON, QC, NL
- **U.S. State Experience:** Washington, Idaho, Montana
- **U.S. Cities Trained:** Washington DC, New York City, Boston
- **Europe Destination FAM Tour:** Portugal and Spain – Madrid, Toledo, Segovia, Avila, Salamanca, Porto, Fatima, Lisbon, Seville, Cordoba, Granada, Valencia, Barcelona, Montserrat
- **Train Tour Experience:** Rocky Mountaineer (BC/AB), Via Rail (Toronto to Vancouver)

## Relevant Work Experience

Freelance Tour Director

2015 - Present | Including roles with Gate 1 Travel and Collette Tours

- **Guest Engagement:** Led immersive tours across Canada and parts of the US, bringing local culture, history, and geology to life through engaging storytelling including using digital tools to enhance each area's unique character.
- **Adaptability:** Proactively managed itinerary changes, guest needs, and unexpected challenges, ensuring seamless and enjoyable tours.
- **Top-Rated Guest Satisfaction:** Consistently earned top survey ratings at Gate 1 Travel in Canada for exceptional guest service, thoughtful engagement, and personalized attention.

## Testimonial

"You have a real treasure in tour director Micky Kandola. He was absolutely incredible! He worked so hard, rising very early to be ready every day with loads of stories about the history and cultures of Newfoundland, all very well presented - never overwhelming, never monotonous, always incredibly interesting and spun as fascinating storytelling. Micky has a very strong work ethic combined with a real love for not only the job but also the folks he is guiding through their journey to learn about the land and its peoples. His unquenchable humor and wit made this trip the most fun I have ever had. He worked hard to create a fantastic experience for all of us, and everything went perfectly. I would jump at the chance to be on another trip with Micky as the director. He is just that good!" (-T.K 2023)