

Stephen Miller

Tour Director / Expedition Leader



CAREER GOALS

To be an innovator in the travel industry, ensuring five-star guest service and high-end accommodations. I am a driven, dedicated young professional specializing in national parks, historical sites, and expedition leading.

CORE STRENGTHS

- Five Star guest service
- Hospitality
- Enthusiasm
- Leadership skills
- Multitasking and logistics
- Strong communication skills
- National Parks
- Cruise ships

CONTACT DETAILS

Cell # 208-967-0519

Email

stephenmillertours@gmail.com

Location Coeur d' Alene, ID

Airport GEG Spokane International

MILITARY SERVICE

March 2010 - July 2013

13B Cannon Crew member

WORK EXPERIENCE

Premier Alaska 2025

Led multi-day tours across the state of Alaska after picking up guests from various cruise lines. Educated guests on all aspects of Alaska while ensuring timely arrival at all scheduled stops. Tours included travel by plane, boat, train, and motor coach, as well as shows, demonstrations, and informative engaging commentary.

Collette 2023 - Current

Direct multi-day over-the-road tours throughout the Western National Parks. Daily responsibilities include managing time effectively, ensuring guest safety, providing insightful commentary, and educating travelers on the region's history, culture, and natural sciences. Consistently ensure guests have a memorable experience, regularly receiving high praise and positive feedback.

ACADEMIC HISTORY

Trip School - New York, NY 2023

Tour Director Certification

Central Texas College 2013-2015

Business Management