



## Nicole Lesley

nllesley@hotmail.com  
314-910-2026  
Williamsburg, Virginia  
PHF, RIC, ORF

### **Tour Director Experience** *2022 - present*

Student Tour Mastery Certification  
Williamsburg, Virginia Licensed Guide  
Washington D.C. Licensed Guide

### **Tour Experience**

WorldStrides: 2022 season - present  
Holiday Vacations: 2023 season - present  
WindiGo USA: 2022 season

### **Education**

**International Guide Academy,**  
**Denver, Colorado (2020)**  
Certified International Tour Manager

**University of Phoenix, Phoenix (2015)**  
Bachelors of Business Management

### **Certifications**

**National CPR Foundation**  
CPR/AED/First-Aid Certification

### **Guest Service**

Over 20 years working in customer service-related positions has made my ability to give excellent service while in a fast-paced environment second nature. With an outgoing personality, I find it easy to converse with guests, making it easy to anticipate their needs and expectations to create a unique and memorable experience.

### **Teamwork**

With 15 years experience in the hotel industry, I had worked my way up to an Assistant General Manager position leading a team of up to 30 team members to ensure all aspects of the guest's experience were on par with their expectations. I am also available to my team 24/7 to assist with any questions and offer guidance.

### **Logistics**

As a Tour Leader, making sure that all venues are confirmed and ready for our group, allows for more exploration time for our guests. Working in the hotel industry has strengthened my administration and accounting skills including budgeting, scheduling and creating presentations.

## **Travel Requirements**

US Passport, valid thru May 2032  
Covid-19 vaccinated and boosted

## **Destination Experience**

I have led tours throughout the United States and Eastern Canada

## **Themed Tours**

- \*West Coast National Parks
- \*Civil Rights Tour
- \* American History in Washington DC and Colonial Williamsburg and Jamestown, Virginia

## **Interests and Hobbies**

The outdoors is my home away from home. Every chance I get, you can find me walking through nature, relaxing on the beach or just roaming around the city. I am always on the lookout for the less traveled places and sites to go to. I am also a huge foodie and love trying out local cuisines and, of course, the perfect iced coffee to fuel my adventures.

## **My Availability Calendar**

