



## CERTIFIED TOUR DIRECTOR **LINDA A. PTUYAC**

### CONTACT INFO

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- 📍 Orlando, FL
- 📍 Cleveland, OH
- ✈ MCO and CLE

### INDUSTRY CERTIFICATIONS

- TripSchool Tour Director Certification
- CPR AED Certified

### PROFESSIONAL GUIDE LICENCES

- New Your City Tour Guide
- Washington, D.C. Tour Guide

### INTERESTS & HOBBIES

- Playing board games with family & friends
- Reading suspense novels
- Creating new recipes
- Volunteering at my local German club

## Destination/Itinerary Knowledge

- Washington, D.C.
- New York City
- New England, Fall Foliage
- New Orleans
- Las Vegas
- Oahu, Kauai, Hawaii & Maui, HI
- Orlando, Tampa, St. Augustine, & Ft. Lauderdale, FL
- San Francisco, Los Angeles, Ojai, & San Diego, CA

## Destination Training Classes

- 2024 TripSchool East Coast Megatraining  
Washington D.C., New York City & Boston

## Relevant Work Experience

### Tour Director (Students)

#### EF Tours, Grand Classroom, and Student Adventures (2024 - present)

- Facilitate educational & fun group travel experiences
- Organize logistics and cultivate vendor relationships

### Tour Director (Adults)

#### Unique Destinations & Events and Vacations by Rail (2014 - present)

- Manage logistics, share interesting stories, and provide excellent guest service

### Travel Manager, General Manager, Director of Operations, Vice President of Operations, Senior Vice President Players Travel (1999 - 2014)

Las Vegas, NV

- Contributed to the growth and success of the gaming industry's #1 travel solutions provider
- Managed all business functions and program development
- Designed travel events for groups of casino VIPs
- Led VIP groups to luxury destinations throughout the USA and the Caribbean

### Owner/Manager

#### ETS Travel (1988 - 1999)

Westlake, OH

- Retail travel agency. Converted this mainly corporate travel business to a leisure travel business

## Academic Background

### University of Nevada, Las Vegas

- Business Studies

### Cuyahoga Community College, Parma, OH

- Business Studies