



NANCY AINSCOUGH

FREELANCE TOUR MANAGER

CONTACT

225 Lumahai Pl
Honolulu, HI 96825
808.230.0497
ncahoha@outlook.com

ABOUT

Tour Manager with extensive travel industry experience, and 20+ years living & working in Hawaii

OBJECTIVE

To further explore opportunities as a freelance Tour Manager in the Hawaiian Islands

LEADERSHIP

Trainer and team lead in multiple environments;
Tour Manager for groups of up to 180 on modular and multi-island tours of Hawaii

EXPERIENCE

2021–Present (4 years)
Tour Director, *The Travel Corporation*
Modular 3- & 4- Hawaiian island tours (Trafalgar/Insight)

2023–Present (2 years)
Tour Manager, *American Classic Tours*
Oahu sightseeing & logistics for large, performing groups

Prior

Tour Manager, *Roberts Travel*
4-island Hawaii tours
(also back office ops & ARC for FIT/Commercial accounts)

Sales Rep & Trainer, *Travel Agency Management Systems*

Sales Rep/Mgr, *Silpada Designs Jewelry*
Sales lead & trainer for team of 25

EDUCATION

Associates Degree in Computer Science, Rochester NY

Sales Training, *Kodak, Xerox, Citibank*

COMMUNICATION/SKILLS

Strong tour management and interpersonal skills;
Excellent, longstanding working relationships with local hotel, transportation and other suppliers;
Seamless operation of tour logistics, resulting in exceptional guest satisfaction