

**Monica Leck**

Gateway: CLE
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PROFILE

ITMI-Certified Tour Director and TripSchool graduate with extensive experience guiding both student and adult tours across the U.S. Known for exceptional service, attention to detail, and energetic delivery. Background in executive support roles brings a high level of professionalism, flexibility, and strong problem-solving skills to every travel program. Passionate about enriching the guest experience.

TOUR DIRECTOR EXPERIENCE**2017-Present**

- Student Groups: TripAdventures, Global Travel Alliance, Music Celebrations International, WorldStrides, Christian Discoveries, Tour DC With Us
- Adult Groups: American Cruise Lines, Gate 1 Travel, Road Scholar, Mayflower
- Local Work: Ohio Supreme Court Docent, Capital City Tours

TRAINING & CERTIFICATIONS

- ITMI Certified Tour Director & Tour Guide (San Francisco, 2017)
- TripSchool Graduate - Multiple Destination Trainings, including Fall Foliage
- ITMI MasterClasses: Southwest National Parks, Cuba, Civil Rights Trail
- Familiarization Tours: San Francisco, Sausalito, Sonoma, Monterrey, Hearst Castle, Miami, Dallas/Fort Worth, Tucson, Tombstone, Branson

DESTINATION EXPERIENCE

East Coast: Washington DC, NYC, Boston, Philadelphia, Amish Country, Gettysburg, Williamsburg, Monticello, Providence, Newport, Bristol, Block Island, Martha's Vineyard, Nantucket, New Bedford, Fall Foliage

US Rivers and Waterways: Mississippi River – New Orleans to St. Paul; Ohio River – St Louis to Pittsburgh; Columbia/Snake Rivers – Portland to Clarkston/Hells Canyon; Chesapeake Bay – Baltimore to Norfolk, Puget Sound; Alaska Inside Passage/Glacier Bay; Florida Rivers – Jacksonville, Amelia Island, St. Augustine

US West National Parks: Yellowstone, Grand Teton, Glacier

Hawaii

Alaska

International: Cuba

PAST PROFESSIONAL EXPERIENCE

25+ years as Executive Assistant and Customer Service Professional

- Event Planning & Management
- C-Level Executive Support
- Vendor and Client Liaison
- Known for "whatever-it-takes" problem-solving

INTERESTS

U.S. History, Religion, Cruising, Seniors, Student Enrichment Travel