



CERTIFIED TOUR DIRECTOR

MICHELLE PATZLAFF

CONTACT INFO

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- 📍 Minneapolis, MN
- ✈ MSP



INDUSTRY CERTIFICATIONS

- 2016 IGA
- 2013 The Travel Academy
- 1988 Kelor Travel Academy

PROFESSIONAL LICENCES

- Washington DC Tour Guide

HONORS

- 2018 Super Bowl NFL Fans First Exceptional Service Award
- 2012 Recruiter Of The Year
- 1998 Archaeology Scholarship

INTERESTS/HOBBIES/TRIVIA

- Skydiver
- Cold water immersionist
- Travel and mystery writer
- Inveterate reader
- Cultural preservationist
- Lifelong Anglophile
- Walking, hiking, exploring
- Animal rescue volunteer

Tour Director/Cruise Director

- **EF Explore America** (2017 - present)
- **Bob Rogers Travel** (2023 - present)
- **Wolfe Adventures & Tours** (2024 - present)
- **Newmarket Holidays** (2023 - present)
- **Destination America** (2019 - 2021)
- **American Cruise Lines** (2013)

Tour Guide

- **Experience The Twin Cities** (2018 - present)
- **Michelle On The Map** (2019 - present)
- **MNUFC/Allianz Field** (2022 - present)

Additional Industry Experience

1989 - present

- **Tour Coordinator, Experiences Designer, Manager for Viking Cruises Mississippi Land Operations in Saint Paul, Experience The Twin Cities**
- **Instructor of Travel, Hospitality, Event Planning, Minneapolis Business College**
- **Adjunct Travel Agent Instructor, The Travel Academy**
- **Travel Consultant, Hellenic Adventures, AAA Travel, Carlson Wagonlit Travel**
- **Travel Consultant & Tour Designer, British Booking Center**
- **Ground Station Agent, Mesaba Airlines**

Destination/Itinerary Knowledge

- Washington DC, New York City, Boston, Philadelphia
- Gettysburg, Civil War Battlefields, Jamestown, Williamsburg
- New England Fall Foliage, Eastern Canada, Historic South
- Yellowstone, Grand Teton, Zion, Bryce Canyon, Grand Canyon
- Minneapolis-Saint Paul, London, Reykjavik / Iceland, Rome

Academic Background

University of South Dakota

- MA, History, 2003 - completed 29 credits toward degree

South Dakota State University

- BA, History (honors), 1995 - Minors in German, Geography