



## ANDREW BERMAN

### CERTIFIED TOUR DIRECTOR/GUIDE

#### CERTIFICATIONS

- DC Tour Guide License
- DC Spymaster
- Guild Guide Member
- Heartsaver CPR and AED Certification
- Course Leader, LEAP Training Certified
- Montgomery County Police Citizen Academy

#### HONORS AND AWARDS

- Top 100 Quick Printers in the United States
- The Dick Price Small Business of the Year Award
- BMW 100,000 Mile Award
- Rave reviews from students, educators and families

#### PERSONAL INTERESTS

An avid motorcycle sport touring enthusiast who loves to explore twisty roads and small towns on two wheels.

#### CONTACT INFORMATION

-  301-674-7800
-  18508 Oxfordshire Ter
-  Olney, MD 20832
-  BWI/ DCA/ IAD
-  campfire by tripschool



Graduated from American University with a BA in Psychology and Criminal Justice

#### REINVENTED AND READY

After 24 years in printing, I stumbled into tour guiding—and it changed everything. Meeting people, sharing quirky history, and working with young folks lights me up. I absolutely love what I do.

#### ADVENTURES AND EXPERIENCE

##### APPLE

Store Specialist

August 2025-PRESENT

Responsible for delivering exceptional customer experiences by identifying customer needs, recommending tailored Apple solutions, and providing hands-on product support. Skilled in product demonstrations, troubleshooting, and maintaining a welcoming, fast-paced retail environment.

##### WorldStrides

Course Leader/Tour Guide

2023-PRESENT

Responsible for leading student educational travel programs, delivering engaging learning experiences, ensuring participant safety, and managing daily logistics to create seamless, memorable trips. Skilled in navigation and setting itineraries, storytelling, customer service, managing diverse groups in various environments, time management, pivoting in the moment, and problem solving in real time. Brings authenticity and humor to every trip!



##### World Classrooms

Tour Guide

2023-PRESENT

##### Educational Tours

Tour Guide

2025-PRESENT

##### School Tours of America

Tour Guide

January 2024--PRESENT

##### Unlimited Biking

Bicycle Tour Guide

November 2023-PRESENT

Responsible for leading groups on guided cycling tours, delivering engaging commentary, ensuring rider safety, and managing tour logistics in fast-paced urban environments.

##### Montgomery County Public Schools, MD

Substitute Teacher

2024-PRESENT

##### Task Rabbit

Furniture Assembler

August 2022-PRESENT

##### Spectrum Printing & Graphics

*More than printers...partners!*

Owner, President, Chief Problem Solver

1997-2021

Small business owner with proven resilience and leadership, successfully guiding a printing company through the challenges of COVID-19 while retaining loyal employees and maintaining exceptional client satisfaction. Skilled in operations management, customer relationships, and adapting services to meet changing market needs.