



# SHANNON KRAHEL

TRIPSCHOOL CERTIFIED TOUR DIRECTOR

## DESTINATION EXPERIENCE

Oregon, Portland, Columbia Gorge, Oregon Hot Springs,  
Oregon Wine Country

Japan - Tokyo, Yokohama, Mt Fuji, Kyoto, Hiroshima, Nagano

## DESTINATION KNOWLEDGE

Seattle, Vancouver, BC, Western US, California, US National  
Parks, Nevada, Hawaii

Japan, Sapporo, Yokohama, Tokyo, Mt Fuji, Kyoto

## RELEVANT EXPERIENCE

### Tour Director

- TD for Cruiseco.uk. I lead a tour called "Land of the Rising Sun Walking Tour, a week long tour from Kyoto to Tokyo, 2-3x per year.
- Japan Tour Manager for Cruiseco.ok - Created and executed tour named "5\* Ryokan, Snow Monkey and Cherry Blossom Experience" running 2x-3x per year
- Walking and driving tours with Around Portland Tours
- Driver Guide locally in Portland Oregon for America's Hub
- Step on guide locally for Hub, Terran Tours, and multiple other small TO's. Repeat tours and clients!

### General Manager

*Various Retail Shops*

**10 years**

- Opened and operated all aspects of retail stores. Handled all aspects of store opening and operations.
- Handled purchasing, receiving, human resources, as well as created and implemented standard operating procedures.

### Hospitality Industry

*Various Hotels and Restaurants*

**10 years**

- Hotel positions held: Front Desk, Reservations, Concierge, Night Audit, Purchasing & Receiving
- Waited tables in multiple Japanese restaurants in Portland

### Program Coordinator

*Intercultural Communication Institute*

**6 months**

- Created and implemented a specialized summer exchange program for 20 Japanese students called Birth to Death in America.

### International Student Coordinator

*Pacific University English Language Institute*

**2 years**

- Served as student contact and mother hen for Japanese students at Pacific University. Toured students over Portland area, while providing assistance in an array of capacities over their course of study.

### Asst. Escrow Officer

*LandAmerica*

**5 years**

- Performed real estate transactions as required per Oregon Escrow Law.

## CONTACT



503-317-0372



shannonkrahel@gmail.com



Portland, OR



PDX

## CERTIFICATIONS

- Tour Director Certification
- TripSchool BOOT CAMP, 2022
- Trip Con 2024 Attendee
- CPR & First Aid
- PBOT Certified Private For Hire Driver
- Travel Agent License Holder

## PERSONAL INTERESTS

Fluent in Japanese language

Deeply connected to Japanese culture

Arts and crafts

Camping and hiking

PNW Hotspring Culture

Reading

History

Travel

## EDUCATION

### Double BA (Anthropology/Japanese Language & Studies)

Pacific University, Forest Grove, OR  
2014

### Associate Degree

Portland Community College, Portland, OR  
2011