

TOUR DIRECTOR AND GUIDE

CAROLYN Resnek

CONTACT INFO

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PROFESSIONAL GUIDE LICENCES

- New York City Tour Guide
- Washington, D.C. Tour Guide

PERSONAL INTERESTS

- Interior Design
- Food both eating and cooking
- Reading internation novels
- Culture museums, art exhibitions, theatre, international cinema and TV
- Storytelling
- Podcasts True Crime and International Politics

Destination/Itinerary knowledge

- New England Fall Foliage
- <u>New York City</u>
- Washington, D.C.
- Boston
- UK
- France
- Ireland

Destination Training Classes

- EF Explore America In Field Orientation
 - Washington
 - New York

Recent Tour Director and Guide Experience

- House of 7 Gables Story Teller
- EF Explore America Tour Director
- Go Ahead Tours Tour Director
- Destinations North America Tour Guide
- Newmarket Holidays Step on Guide

Relevant Work Experience

Beverly Middle School - Substitute Teacher

• Teaching anything from English to Art

Regional Manager, Educatius

- Customer Service/Conflict Management
- Managing group of local co-ordinators
- Recruiting Schools and Host Families

Regional Manager, Cultural Care (EF Aupairs)

- Customer Service including problem solving
- Managing and recruiting local co-ordinators
- Recruiting and keeping host families

Language Skills

French and English

Academic Background

BA French - Bristol University