

# ERIK HINMAN



## SUMMARY

Certified tour director and interpretive guide with an enthusiastic passion for cultivating unforgettable travel experiences. Exceptional historical knowledge of the United States with excellent organizational and public speaking skills. Experience in guest services, resolving problems, and improving customer satisfaction.

## TOUR DIRECTOR / GUIDE EXPERIENCE

### **Tour Manager, 1/2022 - Present**

#### **Collette Travel & Tours - Pawtucket RI**

- Lead and host large and small group tours throughout the United States
- Give comprehensive descriptions, answer questions, point out prominent features, and offer further details about special exhibits to educate guests.
- Give an interpretive narration of the history, culture, flora, and fauna.
- Handle accommodation and meal logistics on multi-day tours

### **Driver / Local and Regional Guide, 02/2020 - Present**

#### **Cheryl's Northwest Tours, Seattle, WA**

- Drive, guide, and host small SUV tours of Seattle, WA, and the Pacific Northwest
- Provide information through narratives on various sites throughout the Pacific Northwest, relaying stories to provide interest.

### **Interpretive Guide, 12/2019 - 5/2021; 12/2021 - Present**

#### **Aramark - Lake Quinault Lodge, Quinault, WA**

- Guide groups of up to 15 people on a four-hour tour of Quinault Rain Forest in the Olympic National Park.
- Take guests on interpretive hikes in the rainforest.
- Tell stories and give demonstrations of interest in the hotel lobby to guests

### **Naturalist Guide, 5/2021 - Present**


#### **Teton Excursions - Jackson WY**

- I Provide single-day and multi-day private tours of Grand Teton National Park, Yellowstone National Park, Wyoming, Utah, Idaho, Montana, and South Dakota.
- Tell stories and entertain guests with various props and tour materials for maximum engagement, fun, and lasting memories.

### **Motor Coach Driver / Guide, 03/2019 - 9/2019**

#### **Holland America / Princess Cruise Lines, Fairbanks, AK**

- Operated bus and navigation equipment in alignment with company safety, DOT, and local traffic standards and regulations.
- Gave commentary, insight, and recommendations to guests on the land portion of their cruise tour around Fairbanks, AK, and to and from Denali National Park.
- Checked passengers in and out at each stop to ensure all guests made it to their scheduled destination.

-  Cosmopolis, WA 98537
-  360-590-5100
-  erikhinman@gmail.com

## MORE INFORMATION

**Gateway Cities:** Seattle / Portland

**Citizenship:** United States

**Video Introduction:**

<https://youtu.be/Q92cUt7uAwg>

**LinkedIn:**

[www.linkedin.com/in/erikhinman](http://www.linkedin.com/in/erikhinman)

**Website:** [www.inspirethecurious.com](http://www.inspirethecurious.com)

**Washington DC TG License #:** TGL20607

## DESTINATION

## EXPERIENCE AND

## ADEPT DESTINATION

## KNOWLEDGE

**Pacific Northwest** Olympic Peninsula (16-Year Resident), Seattle, Portland, Columbia River Gorge, Willamette Valley, Oregon Coast, Crater Lake, Coeur d'Alene, Boise, Magic Valley, North Cascades, Mt. Rainier, Mount St. Helens

**California / Nevada** Redwood Highway, Eureka, Sacramento, Carmel, 17-Mile Drive, Monterey, Los Angeles (21-year Resident), Disneyland, Hollywood, Beverly Hills, Santa Monica, San Diego, Palm Springs, Las Vegas, Reno / Tahoe

**Arizona / New Mexico / Utah** Phoenix, Tucson, Grand Canyon, Lake Powell, Santa Fe, Albuquerque, Bryce, Zion, Canyonlands, Arches, Monument Valley, Salt Lake City

**Wyoming / Montana / Dakotas** Jackson Hole, Grand Tetons, Yellowstone, Cheyenne, Glacier, Mt. Rushmore

**Colorado / Rocky Mountains** Denver, Colorado Springs, Vail, Pikes Peak, Aspen, Silverton, Durango Railroad

## ADDITIONAL EXPERIENCES AND SKILLS

- Guest Services, Front Desk Agent, Food and Beverage, Kitchen, Housekeeping  
Companies: Aramark
- Motorcoach Driver Class A License with Passenger Endorsement  
Companies: Holland America / Princess Cruise Lines; Aramark
- Logistics / Airport Meet and Greet  
Companies: Holland America / Princess Cruise Lines; Cheryl's Northwest Tours; Teton Excursions; Collette.
- Semi-Truck Driver Class A License (22 years, 1.6 million miles); Interstates Across America / Los Angeles Metro / Washington State / Oregon.  
Companies: Werner Enterprises, Omaha, NE; Puget Sound Truck Lines, Seattle, WA; Barrier West Inc., Aberdeen, WA; Haney Truck Lines, Yakima, WA; Skagit Transportation, Mt. Vernon, WA
- Plant Facility Yard Manager Companies: Ocean Spray Cranberries, Aberdeen, WA; Eagle Global Logistics, Los Angeles, CA; Pacific Veneer, Aberdeen WA
- Owner / Operator of Music Production Company and Recording Studio Boston, MA and New York, NY (5 Years)
- Customer Service Sears, Riverside, CA (1½ years)
- College Marching Band Riverside Community College, Riverside, CA (2 Years)

## EDUCATION

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### **CIG, Interpretive Guiding, 03/2021**

National Association of Interpretation - Fort Collins, CO  
Certified Interpretive Guide

### **CITM, Tourism and Travel Management, 02/2019**

International Tour Management Institute - Sausalito, CA  
Certified Tour Director / Travel Guide

### **Bachelor of Arts, Music, 06/1995**

Berklee College of Music - Boston, MA

## CERTIFICATIONS

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- Yellowstone National Park Guide Card (May 2022)
- Red Cross First Aid / CPR / AED Certified (January 2021)
- Washington State Food Worker Card (May 2020)
- Washington State Class 13 MAST Permit (May 2020)
- IATA Destination Geography Certificate (May 2020)
- FAU Hospitality and Tourism Certificate (April 2020)
- University of Illinois Geology Certificate (April 2020)
- Eagle Scout (1990)

## PERSONAL INTERESTS AND HOBBIES

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United States History, World History, Music History, Sports, National Parks, Photography, Hiking, Camping, Cooking, Gardening, Museums, Story Telling

### **Alaska / British Columbia / Yukon**

Anchorage, Denali, Fairbanks, Seward, Valdez, Arctic Circle, Alaska Railroad, Victoria, Vancouver, Banff, Jasper, Whitehorse, Dawson City

**Texas / Arkansas / Missouri** Houston, Dallas, San Antonio, Austin, Galveston, Kansas City, Branson

**Deep South** Asheville, Atlanta, New Orleans, Chattanooga, Knoxville, Nashville, Memphis, Piedmont Triangle

**Florida** Orlando, Space Coast, Daytona Beach

**Great Lakes** Chicago, Detroit, Cleveland

**Mid-Atlantic** Washington DC, Baltimore, Arlington, Mt. Vernon,

**New York / Penn Dutch Country** New York City (1-Year Resident), Philadelphia, Gettysburg, Hershey

**New England / Eastern Canada** Boston (3-year Resident), Lexington, Concord, Cape Cod, Newport, Toronto, Montreal

**Hawaii** Honolulu, North Shore, Big Island, Hilo, Kona