



Nancy Flor-Gawel

nflorgawel@gmail.com

(248) 250-0599

1401 Fountain Dr

Troy, MI 48098

Citizenship: United States

Language: German – Semi-Fluent

Gateway Cities: Detroit: April-December
Phoenix: January – March

TD Video Sample: <https://www.youtube.com/watch?v=J7NCCpUkygc&t=16s>

Tour Director/Guide Experience:

Detroit City Tour

Ann Arbor Student Tour

Michigan Tour

Chicago Student Tour

Washington DC City Tour License# TGL20857/Mt Vernon ITMI Training

Philadelphia / Valley Forge / Penn Dutch Country / Gettysburg (2 days) Training Tour

Education:

International Tour Management Institute

- Washington D.C. Certified Tour Director October 2019
- Washington D.C. Master Class March 2020

Wayne State University, Detroit, MI – Masters Business Administration

Lawrence Technological University, Southfield, MI - BS Computer Science

Additional Experience and Skills:

- **Manager** (10 people) Mercedes-Benz Financial Services
- **Information Technology** Chrysler Financial Services
- **Customer Service & Experiences Representative** Mercedes Benz Financial Services
- **Boy Scouts of America Merit Badge Counselor** (3 years)
- **Cub Scout Committee Chairperson** (4 years)
- **Church Mission Trip Chaperone** (2x)
- **Sunday School Teacher** (4 years)
- **Church Deacon**

Personal Interests / Hobbies:

- Reading, Gardening, National Parks, Art, Kayaking, Water & Winter Sports, Yoga,
- Wine Enthusiast, Writing, U.S. & European History, Architecture, Walking, Biking

Destination Knowledge

- Detroit
- Michigan
- Great Lakes
- Chicago
- Washington DC
- Arizona
- Phoenix
- Sedona
- Florida (Disney World & Coasts – Disney Vacation Club member)
- Canada (Toronto, Niagara Falls)
- Texas (Fort Worth, San Antonio)
- Hawaii (Main 4 Islands)
- New York City
- Virginia (Monticello, Colonial Williamsburg)
- U.S. West Coast
- Western National Parks
- Europe (Germany, Switzerland, Austria)