

# Theresa (Terry)Nicholson

## Travel and Tours

Menomonie, WI 54751

[tnicholson58@outlook.com](mailto:tnicholson58@outlook.com)

+1 715 505 8114

Tripschool Campfire Profile



In 2018 and 2022 seasons I worked as a steward/expedition leader at Alaskan Dream Cruise Lines. Guided guests on tours and expeditions ranging from vertical mountain hiking. "Extreme" to kayaking, beachcombing and visiting local villages and cultural events. 2021 season as Purser onboard the American Queen, a paddlewheel steamboat on the Mississippi River.. In that role I handled guest manifests, financial transactions and reconciliation of each cruise. A Purser also is responsible for the day to day personal handling of all guest needs. 2019 season I was the Gift Shop Manager on board the American Queen. I managed the shop inventory and purchasing as well as sales and customer relationships. Before this position I worked for Alaskan Dream Cruises as a ship steward out of Sitka Alaska.

I was a flight attendant with Northwest Airlines working flights throughout Asia, Australia and Hawaii as well as the domestic U.S. from 1977-1992. I was based in New Orleans, Miami, Chicago and Los Angeles.

Between those roles I was a Financial Advisor primarily with Wells Fargo Financial Services.

I feel these experiences uniquely qualify me to communicate with, and manage and lead groups and individuals in any setting or location. I have a positive inquisitive outlook and love adventure. I'm energetic, committed, and professional. I'm a team player and a natural relationship builder. I genuinely enjoy and thrive on my interactions with other people and I have experience with all demographics. I have great people skills and I get the job done. I hope that my experience and enthusiasm gets your attention.

I am available at 715-505-8114.

Thank you,

Theresa (Terry) Nicholson

Authorized to work in the US for any employer

## Work Experience

### Steward/Guide

Alaskan Dream Cruise Lines - Sitka, AK

June 2022 to September 2022

Accompanying guests on all levels of extreme to moderate hiking, kayaking and exploration of local culture.

## **Purser**

American Queen Steamboat Company - New Orleans, LA  
October 2021 to December 2021

A Purser handles cruise coordination for guest tours, personal concerns, financial statements, safety and organization.

## **Gift Shop Manager**

American Queen Steamboat Company - New Albany, IN  
February 2019 to March 2020

Managed retail sales, service and inventory as well as customers relationships.

## **Steward**

Alaskan Dream Cruises - Sitka, AK  
April 2018 to September 2018

Dining and recreation activities aboard a small cruise boat in the Alaskan Inside Passage. Assisting guest with onboard and land activities (tours, kayaking, etc)

## **Investment and Insurance Advisor Private Financial Consultant**

### **Morgan Stanley/Dean Witter**

Wells Fargo/Marquette Investment Services - Saint Paul, MN  
1994-2016

Sales and service of investments and insurance. Stocks, bonds, annuities and mutual funds. Retirement Planning. Securities Licenses-Series 7,63,65 and Registered Investment Advisor.

## **Flight Attendant**

Northwest Airlines / Delta Airlines - Los Angeles, CA  
November 1977 to May 1992

I was a flight attendant with Northwest Airlines/Delta beginning November of 1977 ending April of 1992. I was based in New Orleans, Miami, Chicago, then Los Angeles for the last 10 years. The first 4 years I flew mostly domestic all over the United States. The last 10 years I flew to Asia (Japan, Taiwan, South Korea) Australia and Hawaii out of Los Angeles. I feel this experience qualifies me to work with groups and individuals in any situation anywhere in the world. I love traveling and building relationships with the people I work with and encounter along the way.

## **Education**

TripSchool-Tour Director Certification-2023

### **Associate in Business Communications**

Austin Peay State University - Clarksville, TN  
1976 to 1978

## **Financial Planning**

## **Therapeutic Horseback Riding Instructor**

Present

Riding Instruction and mentorship with individuals with emotional, physical and mental handicaps.

## **Additional Information**

Certification with P.A.T.H. Professional Association of Therapeutic Horsemanship