



## Margaret (Peggy) Kruger

ITMI CERTIFIED  
TOUR DIRECTOR/GUIDE

### PERSONAL PROFILE

Helpful, passionate, tenacious, reliable, team player, organized, friendly, loyal, outgoing yet a bit shy, inquisitive, are words used to describe me. My interest vary to include sports, music, movies, travel, history, reading, and watching my daughter's synchronized ice skating team perform. Always looking for a good adventure. I'll try anything once, maybe twice. Enjoy exploring new places with old and new friends. Recently found I enjoy urban hiking. Lived in and travel to many places. Virginia is home but have lived both east and west coasts, Germany and now Cincinnati.

### LICENSURE

Washington DC licensed guide

### CONTACT INFORMATION

#### Mobile

703-489-5675

#### Email

[MJKrugerTravel@gmail.com](mailto:MJKrugerTravel@gmail.com)

#### Availability Calendar

<https://tinyurl.com/MJKrugerAvailability>

#### Gateway City

Cincinnati, OH

### EMPLOYMENT HISTORY

**Tour Director and Guide** (February 2021 – Present) Provide on the road and city guide tour services to educational, historical, and adult tour companies. Lead guests through a preset itinerary and/or creating an itinerary from a loosely provided agenda. Research and develop commentary to fit the guests and the objectives of the tour operator. Perform confirming services of scheduled reservations, location commentary, and airport pick up/drop off, and meet and greet services

- American Legacy Tours -8/2021-Present
- EF Explore America – 5/2022 – Present
- Bob Rogers – 11/2022 - Present
- Gerber Tours – 5/2023 - Present
- Provident Travel – 11/2023 - Present

**Sr Operations Analyst, Booz Allen Hamilton** (2003 – 2023) Provided Information technology program/project management, schedule, acquisition and logistics and consulting services on several Department of Defense contracts. Worked solo, as a team member, and managed a team of people to achieving the goals of the customer. Performed all phases of project management using traditional and Agile methods.

**Defense Contractor, Multiple Companies** (1985-2003) Provided contracts management, writing requirements documents, financial management, developing logistics support requirements and foreign military sales project support to the Department of Navy and Marine Corps.

### EDUCATIONAL HISTORY

#### ITMI

Tour Director Certification - March 2020

Southwest Parks Certification – November 2022

#### Project Management Institute

Project Management Professional Certification - August 2021

#### Mount Vernon College

Bachelor of Arts, Business Management – May 1987

### DESTINATION KNOWLEDGE

#### United States Destinations

Mid Atlantic States: Washington DC; Virginia (Northern Virginia and Hampton Roads area); Maryland; Pennsylvania (Philadelphia and Pittsburgh); Ohio (Columbus and Cincinnati)

California: San Francisco, Sacramento, Los Angeles, Pacific Coast Highway, San Diego

Other Cities or States: New Orleans LA, San Antonio TX, Boston MA, New York City

#### Outside the United States Destinations

Ireland, Germany, Austria, Caribbean Islands