



Nicole Lesley

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314-910-2026
Williamsburg, Virginia
PHF, RIC, ORF

Tour Director Experience

2022 - present

Student Tours

WorldStrides; 2022 - present

Adult Tours

Holiday Vacations; 2023 - present

Adventure Tours

WindiGo USA; 2022 season

Education

International Guide Academy, Denver, Colorado (2020)

Certified International Tour Manager

University of Phoenix, Phoenix, AZ (2015)

Bachelors of Business Management

Certifications

Student Tour Mastery Certification
Williamsburg, Virginia Licensed Guide
Washington D.C. Licensed Guide
CPR/AED/First-Aid Certification

Guest Service

Over 20 years working in customer service-related positions has made my ability to give excellent service, while in a fast-paced environment, second nature. With an outgoing personality, I find it easy to converse with guests, making it easy to anticipate their needs and expectations to create a unique and memorable experience.

Teamwork

With 10 years in the hotel industry, I had worked my way up to an Assistant General Manager position I had lead a team of up to 30 team members. As a Tour Director, I have led tours single bus group of up to 55 guests and multi-bus groups of up to 125 guests, both solo and partnering with additional Tour Directors.

Logistics

As a Tour Leader, to ensure all aspects of the guest's experience were on par with their expectations, it is important to make sure that all venues are confirmed and ready for our group, which allows for more exploration time for our guests. Working in the hotel industry has strengthened my administration and accounting skills including budgeting, scheduling and creating presentations.

Travel Requirements

US Passport, valid thru May 2032
Covid-19 vaccinated and boosted

Destination Experience

I have led tours throughout the continental United States and eastern Canada

TripSchool Destination Training

New York City, New York
Boston, Massachusetts

Themed Tours

West Coast National Parks
Civil Rights Tour
Virginia Historic Triangle
Washington DC

Interests and Hobbies

When I am not leading tours, you can find me somewhere outdoors. Every chance I get, you can find me walking through nature, relaxing on the beach or just roaming around the city. I am always on the lookout for the less traveled and random places and sites to go to. I am also a huge foodie and love trying out local cuisines and, of course, the perfect iced coffee to fuel my adventures.

My Availability Calendar

