

Tour Director Training & Certifications 2019 - present

Marc Pina

<u>marcpinaTD@outlook.com</u> +1 954-257-8120 / +1 352-507-9656 Ocala, FL (MCO & TPA)

Introduction video: https://youtube.com/@MarcPina-e7i Campfire profile: MarcPina – Campfire (travelcampfire.com)

TripSchool Certified Tour Director New York City & Washington, D.C. Licensed Guide

<u>TripSchool Destination Training:</u> Washington, DC – Jan 2020; Chicago – Feb 2024

TripSchool Tour Director Certification Program

Completed Sep 2019, New York City, New York Mastery of storytelling, "wow" moments, on-tour technology, tour logistics, and tour preparation

Premier Alaska Tours: Tour Director **Tour Directing** Tour Director from May to Sep 2024; achieved an average guest Experience survey rating of 98% (3.9 out of 4 rating) over 19 tours. 2024 - present University of Stellenbosch, South Africa Education Post-graduate Degree in Business Administration University of Stellenbosch, South Africa B.A. Political Science and Sociology English, Fluent Languages Afrikaans, Fluent Dutch, Understand & Read Communication, team leadership, managing diversity, adaptability, Skills creativity, ability to work under pressure, teamwork **Corporate Training & Experience Facilitator Relevant Experience** Initiated, implemented, and directed corporate training, reward, and team building events in various international markets. **Public Speaking** Frequent public speaker and presenter at conferences, corporate training events, and teambuilding events. Yachting Completed yachting crew certification courses, Greece & Turkey.

Personal Interests History, yoga, golf, cycling, keen sports fan, music & musicals, podcasts, genealogy, cooking, & travel experiences.

Destination Experience

Lived in or traveled to the following destinations and with preparation, can lead tours there.

USA & CANADA

New York City (Trip School destination training), Boston, Washington, D.C & Chicago (Trip School destination training)., Miami (5-year resident), Orlando, St. Augustine, Ocala/Gainesville, South & North Carolina, Tennessee, New Orleans, Toronto, Calgary

INTERNATIONAL

Turkey - Istanbul (5-year resident) Greece - Athens (4-year resident) UAE - Dubai (4-year resident) South Africa – Cape Town (30+ year resident) USA – Florida (16-year resident)

International Marketing Travel Experience

20+ years as an international marketing professional responsible for 40 countries across Continental Europe, Middle East, South Asia, Africa, and Latin America. Required extensive travel, ability to deal with people from different cultures and backgrounds, manage logistics and complex projects, and speak to large groups of people.

I have extensive travel, destination, logistic, and cultural experience in the following destinations:

Continental Europe

United Kingdom, Ireland, Netherlands, France, Italy, Spain, Portugal, Germany, Czechia, Poland, Hungary, Cyprus, Malta, Switzerland, Estonia, Croatia, Russia, Sweden, Finland

Middle East/North Africa

Qatar, Egypt, Oman, Israel

Latin America

Mexico, Argentina, Peru, Colombia, Ecuador, Chile, Uruguay, Venezuela, Brazil

South Asia India, Pakistan, Sri Lanka

Africa South Africa, Namibia