







# KEVIN BRIGGER

TRIPSCHOOL CERTIFIED TOUR DIRECTOR

## CONTACT

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-  Washington, DC
-  DCA/IAD/BWI

## CERTIFICATIONS

- Tour Director Certification - **TripSchool** 2021
- First Aid & CPR

## TOUR GUIDE LICENSE

Washington, D.C.; New York City

## PERSONAL INTERESTS

Battlefield geek, U.S. Civil War history, photography, National Parks hiking

## SKILLS

Business analysis & forecasting, research, delegating, constructive feedback, conflict resolution, troubleshooting

## DESTINATION TRAINING

### TripSchool

- Mega Training: Washington, D.C., New York City, Boston
- Fall Foliage-August 2022

## DESTINATION KNOWLEDGE

Eastern Seaboard (D.C., NYC, Boston), Gettysburg, American Southwest & National Parks, Ireland & British Isles

## RELEVANT WORK EXPERIENCE

### Tour Director/Guide

Independent Contractor • Arlington, VA • 2022-Present

- DC by Foot: walking tours of Washington, D.C. area, including specialized Lincoln Assassination tour
- EF Explore America: educational student tours around Washington, D.C. region & Eastern Seaboard
- Collette: adult over-the road tours around Southwest National Parks and Western United States

### Store Manager

Starbucks • College Park, MD • 2013 - 2022 (promoted in 2016)

- Created strategic staffing decisions to ensure optimal store operations during busy school year.
- Analyzed business trends to capitalize on customer demands, which lead to 10%+ increase in sales over short 2-3 month period
- Finalized complex shutdown, due to COVID-19 pandemic, of a previously high-volume downtown store in Cincinnati, Ohio

### Logistics Account Executive Trainee

Total Quality Logistics • Cincinnati, OH • 2012- 2013

- Cold-called prospective carriers with upcoming freight and negotiated rates for shipments (based on current market conditions) with products ranging from empty plastic bottles to large steel coils
- Individually sold and dispatched approximately 300 full truckloads of freight

### Staff Assistant/Legislative Correspondent

U.S. House of Representatives • Washington, DC • 2008-2009

- Scheduled and executed large constituent tour groups for U.S. Capitol tours, including 200+ person military group from the Kingdom of the Netherlands

## SCHOOL BACKGROUND

### Masters in Secondary Education

Xavier University, Cincinnati, Ohio  
2011

### Bachelor of Arts, History

Xavier University, Cincinnati, Ohio  
2007