







AREN LONGO

TRIPSCHOOL CERTIFIED TOUR DIRECTOR

CONTACT

-  203-641-9074
-  longoae@gmail.com
-  North Branford, CT
-  JFK

CERTIFICATIONS

- Tour Director Certification- TripSchool, 2022
- CPR & First Aid (expected 2023)

TOUR GUIDE LICENSES

New York City, 2022
Washington DC, 2022

LANGUAGES

- English, native speaker
- French, beginner

PERSONAL INTERESTS

Theatre, LEGO, reading maps, acting, handheld radios

DESTINATION KNOWLEDGE

New York City, Boston, Vermont, New Hampshire, Maine

DESTINATION TRAINING

TripSchool- New York City, 2022
TripSchool- New England Fall Foliage, 2022

RELEVANT EXPERIENCE

Car Host **2 years**
Essex Steam Train & Riverboat- Essex, CT

- Provide sightseeing commentary and safety information over PA System
- Assist guests with boarding/de-boarding and help maintain train cars by inspecting windows, seats, and restrooms, as well as sanitization.

Marketing/Communications Intern **6 months**
Providence Warwick Convention & Visitors Bureau- Providence, RI

- Developed seasonal digital and social campaigns through research and content development, such as Fall/Halloween Events, blogs, National Days Calendar, etc.
- Prepared the Convention Services team for incoming meetings and conventions as it related to social strategy and community relations.
- Greeted guests, provided information, and answered questions at the Visitors Center
- Attended press conferences, events, and relevant department meetings

INDUSTRY RELATED COURSEWORK

- Technology in the Tourism/Hospitality Industry
- Dynamics of Tourism & Sustainability
- International Policies of Tourism
- Destination Management Organizations
- Tour Management Operations

EDUCATION

Bachelor of Science, Travel/Tourism & Hospitality Management

Johnson & Wales University, Providence, RI