



SUSAN SHIPP

CERTIFIED TOUR DIRECTOR

CONTACT

- 📞 P52.601.1577
- ✉ ShippNOut@gmail.com
- 📍 Crystal River, FL
- ✈ TPA
- 🔥 SusanShipp

CERTIFICATIONS

Visit Florida Training Program
BA - Journalism
BS - Business / Marketing
AA - Journalism
SSI Open Water /Master SCUBA diver
SSI Mermaid Instructor
SSI First Aid & CPR
WATL Axe Throwing Referee

PERSONAL INTERESTS

SCUBA Diving, Offshore Fishing,
Jeep Enthusiast, Hiking, Kayaking,
Airboats, Jet Skis, Waterskiing,
Board Games, Volunteering,
Spending time with Family & Friends,
Event Planning, Concerts, Travel,

PROFESSIONAL ACHIEVEMENTS

Hospice Partnership Award;
Leadership Citrus Alumni; Season 8
Cast Member of The Blox Reality
Show; Graduate Zig Zigar Academy;
Crystal River National Wildlife
Refuge Board Member (Chairperson -
Photo Contest); Rainbow Springs
State Park Board Member; Citrus
Continuity of Care Board Member;
Citrus County Historical Society
Board Member.

ACADEMIC ACHIEVEMENTS University of Florida

BA & BS / 1993-1998

DESTINATION KNOWLEDGE

US East Coast with specialization in Florida, NYC, DC, Savannah, Charleston, and Atlanta; Southwest US, California, Alaska, National Parks, Puerto Rico, US Virgin Islands, Dominican Republic, Bahamas, Mexico, and Costa Rica.

DESTINATION TRAINING

TripSchool

New York City, Nov 2024
Savannah, Nov 2025

RELEVANT EXPERIENCE

Tour Director

Premier Alaska Tours / 3 Yrs

Leading multi-day tours for groups of 15-52 passengers, coordinating hotels, baggage, excursions, and transportation while providing engaging commentary. Delivering exceptional guest service, anticipating challenges, and creating seamless, memorable travel experiences.

Tour Director

Joshua Expeditions / 1 Yr

Direct US & International tours for private schools and church groups, coordinating itineraries, vendor relations, and daily operations for groups of varying sizes. Provide travelers with ongoing support to ensure comfort and safety while delivering engaging, educational experiences that highlight local culture and history.

Tour Company Owner/Operator/Managing Partner

Drunken Pirate Tours, Crystal River Trolley, & IRide4Free / 8yrs

Developed and managed specialty tour experiences ranging from historical and heritage programs to themed entertainment events. Oversaw all aspects of operations while building strong community connections. Consistently delivered high-quality service that combined professionalism with creativity, ensuring memorable experiences for both residents and visitors.

Tour Company Manager

Crystal River Watersports / 4 yrs

Managed daily operations for a high-volume watersports company specializing in manatee tours and SCUBA excursions. Supervised and trained staff, coordinated schedules for multi-day group trips, and maintained strict safety standards while creating engaging and memorable experiences for senior, school, and church groups.

Public Relations Coordinator

911 Cell Phone Bank / 2 Yrs

Lead national PR efforts by writing press releases, conducting interviews, and managing media relations to build awareness of the organization's mission. Develop partnerships and coordinate outreach campaigns, ensuring consistent, professional communication with donors, advocacy programs, and law enforcement agencies throughout the nation.