



FIRST NAME LAST NAME

CERTIFIED TOUR DIRECTOR/GUIDE

CONTACT

- ☎ 1 (574) 228-2828
- ✉ DiscoverywithDawn@gmail.com
- 📍 South Bend, IN
- ✈ SBN, MDW, ORD, IND

CERTIFICATIONS

- Tour Director Certification-
TripSchool Bootcamp Washington D.C.
October 2025
- First Aid & CPR

LICENSES

Registered Nurse license in Indiana
and Tennessee

PERSONAL INTERESTS

Love of nature and our National
Parks, world history, animals and
baking.

DESTINATION KNOWLEDGE

Dynamic and people-focused professional with a background in healthcare, education, and business ownership. I am now seeking to bring organizational expertise, public speaking skills/storytelling, and a passion for travel to the role of Tour Director. Experienced in guiding diverse groups, creating engaging presentations, managing logistics, and ensuring exceptional guest experiences. Recognized for calm problem-solving, cultural sensitivity, and the ability to inspire trust and confidence in groups of all sizes. Per Alan Armijo I am fun, quirky and compassionate. Can book with 1 week notice if not already committed.

DESTINATION TRAINING

-TripSchool Washington D.C. October 2025

RELEVANT EXPERIENCE

Public Health Nurse Consultant | State of Tennessee
Jan 2019 - Sept 2024

- Served as lead trainer and educator for healthcare professionals and long-term care facilities.
- Translated complex federal regulations into engaging, accessible presentations for diverse audiences.
- Recognized for ability to simplify complex material, adapt to audience needs, and manage shifting schedules.

Hospice On-Call Nurse | Great Lakes Caring
St. Joseph County, MI | Feb 2018 - 2019

- Delivered care in high-pressure situations, often working independently and problem-solving in real time.
- Supported patients and families with empathy, patience, and clear communication during stressful events.

President / CEO | Lanser's The Natural Way
South Bend, IN | Oct 1997 - Feb 2018

- Founded and managed a successful retail and education business.
- Designed and led group classes (parenting, child development, Lamaze, breastfeeding) attended by hundreds of families—developing strong presentation and crowd management skills.
- Created a welcoming environment for diverse groups, becoming a trusted community resource.

Nurse & Educator Roles (Various)

1988 - 2000

- Served as Labor & Delivery Nurse, Childbirth Educator, and PICU Nurse, requiring poise, empathy, and effective communication with families.
- Instructor at Ivy Tech Community College, teaching pediatrics and medical foundations to large classes of nursing students.