






ELLEN KIRKNESS

CERTIFIED TOUR DIRECTOR/GUIDE

CONTACT

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 ellenkirkness@gmail.com

 Washington, DC

 DCA, BWI, IAD



CERTIFICATIONS

Tour Director Certification- **TripSchool**
2026

GUIDE LICENCES

Washington, DC

PERSONAL INTERESTS

Hiking, Live Music, Standup
Comedy, Scrabble, Cooking

DESTINATION KNOWLEDGE

Washington DC, Savannah GA

DESTINATION TRAINING

TripSchool

East Coast MegaTraining (DC), March 2026

RELEVANT EXPERIENCE

TOUR DIRECTOR

Gerber Tours, Educational Travel Adventures, EF Explore America
1 year

Delivered engaging student tours across Washington, DC, managing logistics and vendor coordination while building genuine connections with travelers and bringing the company's brand to life.

SOLUTIONS CONSULTANT

Flexport, Oracle | 7 years

Directed discovery calls to uncover operational chaos, then turned those pain points into API integrations that made people's lives much easier. Acted as the go-to translator between the tech world and the real world, building technology and relationships.

SERVER

The Swamp | 4 years

Thrived in the organized chaos of a high-volume game-day restaurant, keeping large crowds happy with quick service and a good attitude. Resolved issues on the fly, coordinated with kitchen and bar staff seamlessly, and turned first-time guests into regulars with memorable service.

ACADEMIC BACKGROUND

University of Florida

Bachelor of Science in Business Administration-Marketing
2012 - 2016

Florida Cicerone - Tour Guide to the University of Florida