

MARY THERESE PFAU

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Gateway City: Washington D.C./Baltimore MD

Native Washingtonian from Historic Sherriff/Dean Family

Citizenship: United States

Video intro: <https://www.youtube.com/watch?v=EPg8UvI1N3c>



ITMI Certified Tour Director/Guide

Tour Guide Experience

Historic Tours of America | Key West, Florida USA

- Led two hour guided tours of Truman Little White House
- Script Creation
- Conducted educational tours for school children
- Trained other tour guides
- Hosted Social events for Truman Foundation

Extensive Personal Travel Experiences

- Explored 46 U.S. States
- Extensive National Park stays/28 major parks.
- Europe: Czech Republic/ Germany/France/ Sweden/ Belgium/Austria/France/England/Ireland/Scotland/Spain, Italy/Greece/Netherlands/Norway/Switzerland
- Tanzania, India,
- Central America/South America/Mexico/Caribbean

Crowd Management Supervisor

Contemporary Services Corp. | Upper Marlboro, MD

- Ensured safety and monitored crowd behavior at sporting events, concerts and large public gatherings
- Worked in fast paced, fluid environment, ensuring guest safety
- Led & managed a team of security guards while providing excellent customer service

Founder/Co-owner Trinity Quality Homes Inc 1987-2016

Ellicott City, MD

- Oversaw from startup to multimillion dollar success
- Creative problem solver
- Managed multiple projects meeting deadlines

Education

B.A. in Humanities, majoring in American History/Spanish

Franciscan University, Ohio

ITMI graduate 2023

30 years continuing education

HCCC, Maryland

SKILLS

- Guided Museum Tours
- Meeting and Event planning
- Public Speaking
- Adept GPS Navigation
- Customer Service
- Local History
- Special Needs Clients

Certifications

- ITMI Director/Guide
- Washington DC Guide
- Maryland Security Guard
- Red Cross CPR Certified

Interests

- Cyclist/long distance
- Watercolor Artist
- Vocal/Guitar Musician
- Sports Trainer