



BETHANIE HIATT

CERTIFIED TOUR DIRECTOR/GUIDE

CONTACT

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- 📍 Phoenix, AZ
- ✈ PHX

CERTIFICATIONS

TripSchool Tour Director Certification
Philadelphia Boot Camp (2025)

CPR (in progress)

GUIDE LICENCES

2025 Washington, DC (forthcoming)

PERSONAL INTERESTS

- Costume design and creation
- Cooking and hosting multi-course gourmet dinner parties
- Interior Design
- Hiking and Kayaking
- Scuba Diving
- Steampunk Culture
- All things France

RELEVANT EXPERIENCE

Real Estate Agent and Investor: Boston, NY, Phoenix

SELF EMPLOYED - 30 years

Managed complex logistics, tight contractual timelines, and client expectations with poise and flexibility.

Thrives under pressure, solves problems on the fly, and builds trust across diverse groups.

Restaurant Server and Bartender

Various: Albuquerque and Boston | 7 years

Delivered top-tier customer service in fast-paced, high-pressure environments with grace.

Excelled at multitasking, team coordination, and anticipating guest needs before they asked.

Trained in conflict resolution, up-selling, and creating warm, memorable guest experiences.

Performer

Madrid Melodrama at Engine House Theatre | 4 years

Served as the resident Villainess, Heroine, and Fifi the French Maid in various interactive melodrama shows. Engaged international audiences with humor, timing, and fearless stage presence.

Adapted to unpredictable crowds (including flying marshmallows) with quick wit and charm.

Honed public speaking, storytelling, and improvisation—ideal for leading lively tours.

DESTINATION KNOWLEDGE

Former resident: Boston & New York
MegaTraining (2026) - DC, Boston, NYC
Savannah

ACADEMIC BACKGROUND

University of New Mexico

Business/Theater 1991-1995

ADDITIONAL TRAINING

Forum and Advanced Course - Landmark Education 2008

Level 1 Sommelier Course - Legal Seafoods 2012

Level B1 French - University of NM/Alliance Francaise