



# TAMMI LEO

CERTIFIED TOUR DIRECTOR/MANAGER

## CONTACT

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- ORLANDO, FL
- MCO
- <https://travelcampfire.com/guides/tammileo>

## CERTIFICATIONS

- Tour Director Certification- **TripSchool** 2023
- First Aid & CPR/AED - **American Red Cross** 2022
- Professional Food Handling Certification - **ServSafe** 2019-2024
- Certified Medical Assistant - **Medvance**
- Bartending Certification - **ABC Bartending Academy** 2005

## GUIDE LICENCES

Washington D.C.

## PERSONAL INTERESTS

Music, live music concerts & festivals, theme parks, the beach, camping, sunrises/sunsets, ghost hunting, the supernatural, coffee, reading, horror & comedy movies, cruises

## DESTINATION KNOWLEDGE

Orlando, FL; Lake Buena Vista, FL; West Palm Beach, FL; St. Augustine, FL; Ft. Lauderdale, FL; Miami, FL; Key West, FL; Tampa, FL, St. Petersburg, FL; Sanford, ME, Kennebunkport, ME, Portland, ME; Boothbay Harbor, ME; Bar Harbor, ME; Gloucester, MA; Martha's Vineyard, MA; Provincetown, MA; Mackinac Island, MI, Portland, OR; Astoria, OR; The Dalles, OR; Kalama, WA; Stevenson, WA; Richland, WA; Seattle, WA; Bryce, UT; Jackson Hole, WY; Denver, CO; Estes Park, CO; Las Vegas, NV; Anaheim, CA; Los Angeles, CA; San Francisco, CA; Monterey, CA; Baton Rouge, LA; New Orleans, LA; Vicksburg, MS; Natchez, MS; Memphis, TN; Nashville, TN; Gatlinburg, TN; Paducah, KY; Savannah, GA; Dallas, TX; Washington D.C.; New York City, NY;

## DESTINATION TRAINING

### TripSchool

-NYC Boot Camp, July 2023

## RELEVANT EXPERIENCE

### Hotel General Manager

*American Cruise Lines | 2 years*

Onboard General Manager for Crew & Guest daily operations, oversee daily activities, excursions & tours, food & beverage, housekeeping, crewing levels, ordering & inventory, re-booking sales, cocktail & special events, merit evaluations, medical triage/wound care

### Assistant General Manager

*Universal Orlando Resort | 10 years*

In park revenue operations AGM for multiple venues, scheduling, ordering & inventory, team member satisfaction advocate, marquee event planning & execution, safety action planning committee, evaluations, financial reporting, new venue/park opening team

## ACADEMIC BACKGROUND

### Medvance

*Certified Medical Assistant | 2009-2010*

Graduated with honors