



# Tricia Heath Otey

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Broomfield, CO (DEN)

ITMI Certified Tour Director / Tour Guide  
Washington DC Licensed Guide #TGL20736  
New York City Licensed Guide #2093932-DCA

Video Intro: [bit.ly/3SPWVTq](http://bit.ly/3SPWVTq)

## Tour Director Experience

### Adult Tours

American Classic Tours (2023)  
Prism Holidays (1995-1996)

## Education

**International Tour Management Institute**  
**San Francisco, CA (1994)**  
**Vancouver, BC (2019)**  
Certified Tour Director / Tour Guide

**Colorado State University, Ft. Collins (1991)**  
B.A. in Business

**University of Queensland, Brisbane (1989)**  
6 Months Abroad: International Business,  
Australian Literature/History/Geography

## Relevant Experience & Skills

**Administrative Assistant / Office Manager (10+ yrs)**  
*Marketing / Registration / Records & Database Mgmt / Fundraising & Event Planning / Conflict Resolution / Policy & Procedure Development / Scheduling / Travel Booking*  
**Business Owner/Operator, Women's Boutique(3yrs)**  
*Marketing / Sales / Management / Customer Service*  
**Restaurant Server / Hostess / Bartender / Trainer (6yrs)**  
**Banquet Set-Up / Service / Tear-Down (1yr)**

## Meeting & Event Planning

**Organized Company Parties / Employee Engagement / Client Visits (3yrs) 100+ people**  
**Coordinated Corporate Travel/Air/Hotel (2yrs)**  
**Planned Group Vacations (4x, 15+ people)**  
**Organized School Events (pre-K to 8<sup>th</sup> grade, 6 yrs)**

## Volunteer Service

**Girl Scout Leader (3yrs) 9-11 year-olds**  
**Girls' Volleyball Coach (2yrs) 10-12 year-olds**

## Certifications

**American Red Cross, Adult & Pediatric First Aid / CPR / AED**

## Personal Interests

Music, Reading, Vintage Markets & Shopping, Baking, DIY Projects, Adventures in New Places

## Destination Experience

*I have led tours to the following destinations:*

### COLORADO

Colorado Springs region: Pikes Peak, Garden of the Gods, Manitou Springs, Royal Gorge

### INTERNATIONAL

#### **Switzerland**

(9x, 7 days, 50 guests)

#### **Greece Land & Sea**

(10 days, 50 guests)

#### **Australia & New Zealand**

(10 days, 40 guests)

## Destination Training

### *The TripSchool*

New England Fall Foliage –July 2019  
Southwest Parks – August 2019

### *Tour Training (TO Specific)*

Italy: Bellagio, Venice, Florence, Cortona/Tuscany, Rome, Sorrento, Capri, Positano – Sept/Oct 2019

### *ITMI*

Vancouver, Trans-Canada Highways/Byways/Backroads of British Columbia (April 2019)  
San Francisco, Sausalito, Carmel, Monterey (Mar 1994)

## Adept Destination Knowledge

### *DOMESTIC*

**Colorado;** Cities, Parks, & Sites  
**Washington DC, New York City, Philadelphia**  
**South Dakota;** Black Hills  
**Pacific NW;** Seattle, Olympic Peninsula, Portland, Oregon Coast  
**California;** San Fran, LA, San Diego  
**Missouri;** Branson, Lake of the Ozarks, St. Louis

**Tennessee:** Memphis

**Louisiana:** New Orleans

### *INTERNATIONAL*

**Australia;** Great Barrier Reef, Cairns, Brisbane, Sunshine Coast, Gold Coast, Sydney, Canberra, Melbourne, Tasmania

**New Zealand;** Auckland, Christchurch, Queenstown

**Ireland;** Dublin, Belfast, Giant's Causeway, Galway, Cliffs of Moher, Killarney, Kenmare

**England;** London

**Switzerland;** Lucerne, Mt. Pilatus, Bern, Lugano

**Greece;** Athens, Mykonos, Santorini

**Mexico;** Puerto Vallarta, Riviera Maya

**Costa Rica & Belize**

**Caribbean;** Bahamas, Dominican Republic, Jamaica

