# FeliciaCohen faigiec@gmail.com 416 333-0225 69 langley ave. toronto on m4k1b4

# **EXPERIENCED TOUR GUIDE/TOUR DIRECTOR**

Passionate tour guide, and tour director with specialized skills in art, culture, wine and culinary tours. Successfully completed many Toronto city tours, Niagara tours, and long haul tours throughout Eastern and Atlantic Canada. Excellent verbal and written communication skills, with language skills in English and some French (oral and written). Fit, active individual capable of leading long walking and cycling tours, both urban and rural. A results-oriented event planner/organizer with a calm, confident and mature attitude and good sense of humour. Committed volunteer and executive member of the CTGA.

## WORK EXPERIENCE

#### TOUR GUIDING EXPERIENCE:

- Freelance step-on Toronto Tour Guide offering coach tours of Toronto to International visitors (for various companies and private tours)
- Tour guide with Tours By Locals <u>http://www.toursbylocals.com/TorontoCanadaTours</u>, offering art, culinary, neighbourhood and cycling tours of Toronto.
- Culinary tour Guide with Chopsticks + Forks (Toronto's #1 culinary tour on Trip Advisor)
- Meet + Greet, hosting and escorting work experience with various DMCs
- Tour Director/Program Director with Jonview Canada, Gate 1, Routes Canada (Road Scholars), Odysseys Unlimited, Comfort Tours, VDM, and Grand Circle Tours Volunteer tour/Docent roles:
- Docent at Art Toronto international art fair
- Docent at the Artist Project art fair
- Docent at TIFF Bell Lightbox for building tours
- Art Gallery of Ontario Gallery Guide (see below)
- Jane's walks tour leader

LONG HAUL TOUR DESTINATIONS INCLUDE:

Montreal, Ottawa, Kingston, Quebec City, New York City, Thousand Islands, Algonquin Park, Laurentian mountains, Charlevoix region, Halifax and South shore, Cape Breton, Annapolis Valley, Saint John NB, St Andrews NB, Fundy shores, Charlottetown, Cavendish PEI

#### NON-TOUR RELATED WORK EXPERIENCE

The Wine Shop, LCBO: p/t Customer Service Assistant Vintages (LCBO): Researcher for Vintages catalogues St. Joseph Communications: Art Director Masterfile Corporation: Artist Recruitment Manager

### SOFTWARE AND COMPUTER SKILLS

- MS Office for both PC and Mac
- Presentation experience using both Keynote and PowerPoint
- Image capture (Capture One), editing, and post-production (Photoshop) software skills

#### **ARTS+CULTURE VOLUNTEER INITIATIVES**

Docent, TIFF	2014-Present
Project Leader, 100 in a Day Festival	2014
Theatre Volunteer, Hot Docs Film Festival	2013-Present
Walk Leader, Jane's Walks	2013-Present
Docent, Art Toronto	2012-13
Gallery Guide, Art Gallery of Ontario	2008-Present
Docent, SNAP Photography Auction for ACT	2008-Present
Docent, The Artist Project art fair	2009-Present
Organizer, PLUS coalition, Toronto event	2008
Asst.volunteer lead,Contact Photography Festival	2008

#### **EDUCATION & PROFESSIONAL DEVELOPMENT**

Bachelor of Applied Arts, Ryerson University Multimedia Diploma, Lewisham College,London,UK Course completion of CSS Web Design, Directing and Producing Digital Video, George Brown College Certificate "With Distinction" WSET Level 2 Wine and Spirits knowledge Certificate in Emergency First Aid and CPR Licensed for Niagara Region Executive Member of Canadian Tour Guide Association (Toronto chapter)

#### **HOBBIES + INTERESTS**

Photography, Fine Art, International Cuisine, Fine Wines, Walking, Cycling, Yoga, Knitting, Sewing, Fashion, Cinema, Literature, Live Performance, Jewelry Design