



CERTIFIED TOUR DIRECTOR

## JESSICA COLLINS

### CONTACT INFO

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- ✈ CLT

### INDUSTRY

#### CERTIFICATIONS

- 2019 IGA

#### PROFESSIONAL GUIDE LICENCES

- Washington, D.C. Tour Guide

#### INTERESTS & HOBBIES

- Reading sci-fi novels
- watching Halloween movies with my nieces and nephews
- Card game nights, playing Phase 10 and Skip BO with my friends

## Destination/Itinerary knowledge

- New England Fall Foliage
- New York City
- Washington, D.C.
- U.S. National Parks
- Alaska

## Destination Training Classes

- 2024 TripSchool East Coast Megatraining

## Relevant Work Experience

### Tour Director, Premier Alaska Tours (2024)

Anchorage, AK

- Educate, Entertain, and Accommodate guests for multi-day tours throughout Interior Alaska

### Travel Director, Destination America (2024)

National Parks and New England Fall Foliage

- Share stories and immerse the guests in the above destinations
- Manage tour logistics with vendors all while providing excellent guest service

### Tour Director, Education First, EF Tours (2024)

Washington, DC and New York City, NY

- Help the students learn through education travel
- Organize logistics and maintain relationships with vendors

### Train Agent, White Pass & Yukon Route Railroad (2 years)

Skagway, AK

- Telling the story of the Klondike Gold Rush
- Cater to guest luxury experiences onboard the train

### Reservation Sales Agent, Walt Disney Travel Company and Disney Cruise Line (2 years)

Orlando, FL

- Primary point of contact for guest experiences and booking their vacations

### Travel Agent, AAA Carolinas (4 years)

- Booked guest travel and assisted with any emergency situation that arise

## Academic Background

### King's College

A.A, Travel and Tourism

- Graduated Dean's List every semester