

# **LAURI GATES**

TRIPSCHOOL CERTIFIED TOUR DIRCTOR/GUIDE

#### CONTACT

- **Q** 214-998-0761
- LauriGatesTravel@gmail.com
- O Dallas/Fort Worth, TX
- S DFW or DAL



#### CERTIFICATIONS

Tour Director Certification - **TripSchool** 2025 (Washington DC Bootcamp)

First Aid/CPR/AED - American Red Cross

#### **GUIDE LICENSES**

Washington DC

## PERSONAL INTERESTS

Boating, antique shopping, historic courthouses and architecture, reading/book clubs, psychology/body language, escape games, dogs and as much live music as I can consume

## **DESTINATION KNOWLEDGE**

Washington DC/Williamsburg (Tours led) Well-traveled throughout Texas and the US Midwest New England Fall Foliage

## **DESTINATION TRAINING**

TripSchool Tour Director Bootcamp - Washington DC - 2025

# **PROFESSIONAL BACKGROUND**

- 20 year career in corporate accounting, including leading teams in hyper-growth start-up environments
- 4 years as a convention center event manager
  - Coordinated facility logistics while vigorously serving clients' needs for banquets, sporting events, political rallies, concerts, conventions, trade shows and more
- US Citizenship Teacher 2015/2016
  - Taught US civics/government content and coached candidates on interviewing skills for US citizenship exam
- 6 years retail and customer service experience

# ACADEMIC BACKGROUND

#### University of Wisconsin - Eau Claire

Bachelors of Business Administration (Finance) Study Abroad program to Valladolid, Spain

#### International Association of Venue Managers

Graduate of Venue Management School (VMS) 2006-2007

# **USEFUL SKILLS AND FUN FACTS**

- \*Technology MS Office, PowerPoint, financial platforms & more
- \*Well-traveled in 43 states and 13 countries
- \*Excellent active listening and rapport-building skills
- \*Hearty midwestern work ethic (and just a tiny bit of a Minnesota accent!)
- \*Superpower Reading the room and adjusting to an audience on the fly