

NM / NICOLE MAY

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WORK HISTORY

Tours Of Distinction - Adult Tours - Tour Director

Simsbury, CT
08/2021 - Current

World Strides - Student Tours - Field Support Specialist

New York, NY
03/2020 - Current

Ardmore Language Schools - International Students - Tour Guide

New York, NY
02/2020 - Current

Attractions4u - Adult Tours/Family/VIP - Local Guide

New York, NY
12/2019 - Current

Cruise.co.uk - Adult Tours - Tour Director

United Kingdom, UK
10/2019 - Current

ISX World - Combination Tours - Tour Leader

Boston, MA
06/2019 - Current

Education First - Student Tours - Tour Director

Boston, MA
01/2018 - Current

Belo USA Travel - Exchange Student Tours - Tour Leader

Chicago, IL
07/2019 - 07/2019

State of New Jersey Department of Children & Families - Caseworker

Cranford, NJ
06/2003 - 06/2019

SKILLS

- Certified International Tour Manager IGA
- Over 20 years social work & education experience
- Licensed Washington DC and New York Tour Guide
- Trained in cultural Diversity
- Communication skills
- Public speaking
- Dependable
- Efficient under pressure
- Crisis management
- Team management fair but firm approach

EDUCATION

International Guide Academy

Denver, CO
2017

Certified international Tour Manager

Tour Management
Certified International Tour Manager

Norfolk State University

Norfolk, VA
1997

Bachelor of Science

Mass Communications

ADAPT DESTINATION KNOWLEDGE

- South Florida Miami, Miami beach, South Beach
- Virginia, Virginia Beach, Chesapeake, Norfolk area
- Las Vegas Nevada
- Houston and Dallas Texas
- Los Angeles California

- Montego Bay Jamaica
 - Mexico
 - Panama
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HOBBIES

Pop ART collector
Fashion and beauty
Photography
Foodie
Engaging with other cultures
Hip-hop culture
Designer bag collector