



## CERTIFIED INTERNATIONAL TOUR DIRECTOR



AVAILABILITY  
CALENDAR



VIDEO: MY WHY

# MICKY KANDOLA

### CONTACT INFO

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- YVR / YXX
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### CERTIFICATIONS

- CITM, International Guide Academy (2014)
- TripSchool MegaTraining — DC, NY, Boston (2023)
- BBA in Entrepreneurial Leadership

### LANGUAGES

- English: Fluent
- Portuguese: Conversational
- Punjabi: Conversational

### INTERESTS & HOBBIES

- Learning Brazilian Portuguese to connect with Portuguese-speaking cultures
- Exploring history and culture through FAM trips
- Perfecting new recipes, especially Mediterranean flavours
- Biking on my hybrid while enjoying audiobooks

## Creating Meaningful Journeys

Two weeks after earning my International Tour Manager certification, I lost my father on Christmas morning—an experience that reshaped my purpose and inspired me to focus on meaningful memories over material pursuits. Since 2015, I have led tours across Canada, parts of the U.S., and now an expanding range of destinations in Europe, guided by integrity, connection, and a deep passion for storytelling. Though I never had the chance to travel with my father, I honour him by creating journeys that leave lasting, positive impressions for every guest I meet.

## Destination/Itinerary Knowledge

- Canada Tour Experience: British Columbia, Alberta, Ontario, Québec, Newfoundland, Nova Scotia, Prince Edward Island
- U.S. State Experience: Washington, Idaho, Montana
- U.S. Cities Trained: Washington DC, New York City, Boston
- Europe Tour Experience: United Kingdom, Portugal, Spain
- Europe FAM Training: Italy; Eastern Danube River Cruise (Hungary, Serbia, Croatia, Bulgaria); Iberia FAM (Portugal & Spain)
- Train & Cruise Experience: Rocky Mountaineer; VIA Rail (Toronto–Vancouver); Holland America Cruise Tour Lead
- Upcoming FAM Programs: Ireland; Australia & New Zealand; Colombia

## Relevant Work Experience

### Freelance Tour Director

2015–Present | Gate 1 Travel, Premier World Discovery

- Guest Engagement:** Lead immersive tours across Canada, the U.S., and Europe, bringing culture, history, and geology to life through clear, engaging storytelling supported by effective digital tools.
- Adaptability:** Manage itinerary changes, guest needs, and unexpected challenges with confidence, ensuring smooth, enjoyable tours.
- Top-Rated Guest Satisfaction:** Consistently achieve excellent guest survey results for service quality, communication, and personalized care.

## Testimonial

“Micky is an absolute treasure of a tour director — knowledgeable, engaging, and genuinely passionate about sharing history and culture. His humor, storytelling, and work ethic made this the most enjoyable trip I’ve ever taken. I would jump at the chance to travel with him again — he is just that good.”

— T.K., 2023

**“Travel is about connection — to places, to people, and to the stories we share.”**