



Seth Bryant

**TRIPSCHOOL CERTIFIED
TOUR DIRECTOR & GUIDE**

Certification

**Certified Tour Director & Guide
TripSchool, 2021**

Tour Guide License

Washington, D.C.

Destination Training

Washington, D.C. , TripSchool , 2021

Southwest National Parks, TripSchool, 2022

Natchitoches to New Orleans, TripSchool, 2023

Relevant Experience

Rail Host Guide

Premier Alaska, May 2024 – September 2024 (seasonal)

- Conduct engaging onboard tours for up to 80 guests on the Wilderness Express, offering narration on Alaskan history, wildlife, and landmarks
- Inform guests of train safety and protocols and facilitate gift shop sales
- Manage guest seating, meal service, and bar operations, ensuring a smooth dining experience
- Collaborate with team members and railroad personnel to deliver exceptional service and maintain clear communication
- Promote positive guest experiences and teamwork across all onboard functions

Tour Guide, Student Travel

**World Classrooms ~ Nations Classroom ~ Southwestern Travel
2022 – present (seasonal)**

- Provide logistical coordination and educational content over multiple days for motorcoach groups of both student and adult guests in Washington, D.C. and Northern Virginia
- Collaborate with Motor Coach Operators, Teachers, Parents, Tour Operator Employees, Historic Site & Museum Staff, and other professionals to provide the best possible experience for the guests

Host & Server, Richmond, VA

River City Roll, February 2023 – present

En Su Boca, October 2020 – November 2022

- Host – Warmly greet guests; Manage waitlist and patron expectations; Seat customers by escorting them to appropriate server area; Coordinate with and assist wait, kitchen and bar staff; Clean and sanitize work areas, guest environment, and equipment; Walk through dining areas to ensure guest satisfaction and attend to, or advise servers of, specific service needs
- Server – Anticipate and identify customers needs and respond proactively; Recommend dishes and beverages; Answer questions about menu items and recipe ingredients and accommodate dietary restrictions; Accurately enter orders into POS systems and communicate patrons' orders to the kitchen; Follow up with diners throughout service; Be personable and attentive

Contact



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Richmond, VA/Alexandria, VA



RIC • DCA

About Me

A nature lover with a passion for human history, natural science, and storytelling, I am extroverted and enthusiastic – a people person through and through. Growing up as a military child and a homeschooled student provided me with opportunities to live in, and travel around, a wide variety of places in the United States and the world, getting to know people from diverse cultures and communities. With this lifestyle also came the chance to extensively join tours, and from those experiences I know what an excellent tour looks and feels like. Working in the restaurant industry when not on tour, I have cultivated my skills in customer service, multi-tasking, teamwork, and time management.