



# JAMES EARLE

TRIPSCHOOL CERTIFIED  
TOUR DIRECTOR & GUIDE

## CITIZENSHIP

UNITED STATES  
EUROPEAN UNION

## CONTACT

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## REVIEWS ★★★★★

OVER 1000 5-STAR REVIEWS

## INTERESTS & HOBBIES

- Discovering tucked-away hidden gems
- Savouring exceptional local coffee
- Immersing myself in culture through food and art
- Spending time outdoors
- Breathing new life into furniture and creative projects
- Throwing stylish gatherings and unforgettable celebrations for friends
- Cooking and sharing elevated meals that bring people together
- Using tech creativity to create memorable experiences

## DESTINATION KNOWLEDGE

- Europe - Ireland, United Kingdom, France
- Central America - Costa Rica
- South America - Peru, Brazil
- Caribbean Islands - Jamaica
- Africa - Kenya
- Florida - Tampa Bay, Orlando, St. Petersburg, St. Augustine
- Tennessee - Nashville, Smoky Mountains, Gatlinburg
- Texas - Houston, Austin, San Antonio

## RELEVANT EXPERIENCE

### Tour Guide & Guide Manager

*Tampa Golf Cart Tours- Travr | Tampa, Florida | 2+ years*

- Top guide for one of Tampa Bay's top-rated tour companies, leading tours and overseeing daily operations, logistics, and staff management across Tampa and St. Petersburg.
- Direct recruiting, training, and scheduling for a top-tier tour team recognized among TripAdvisor's global top 1%.
- Deliver engaging tours and expert guide training, sustaining consistent five-star guest ratings.
- Ensure seamless, memorable guest experiences through attentive service and proactive issue resolution.

### International Executive Director

*An Tobar Nua | Galway, Ireland | 9+ years*

- Directed daily operations across multiple sites, including a busy coffee shop, bookstore, counseling center, and school outreach teams.
- Acted as primary liaison and presenter for diverse audiences, fostering strong relationships with partners and visitors.
- Directed communications and marketing initiatives to enhance brand visibility and guest engagement.

### Vice President of Outreach

*On The Go | Nashville, TN. | 12 years*

- Directed events for groups from intimate gatherings to 20,000+ guests, ensuring smooth logistics and exceptional service.
- Managed international travel programs and multicultural teams with strong leadership and on-the-ground coordination.
- Represented the brand with professionalism through outstanding guest service, public speaking, and stakeholder engagement.

### Lobby Ambassador/ Front Desk/ Executive Lounge

*Marriott Renaissance | Nashville, TN. | 2 years*

- Applied Marriott's Signature Service standards to resolve guest concerns with professionalism, empathy, and efficiency, ensuring five-star satisfaction.
- Anticipated and de-escalated challenging situations with poise, turning potential service issues into opportunities for guest delight.
- Delivered consistent excellence through Marriott's hospitality training, upholding brand values of care, integrity, and attention to detail.