

Ray Castro

rayraycastro@aol.com

(626)242-5625

"In everything he does, Ray is detailed, passionate and committed." -Jenna LaFontaine, Universal Management

SKILLS

MICROSOFT WORK
SMARTSHEET
CONCUR SOLUTIONS
LEAD OPERATIONS
MANAGEMENT
SCHEDULING
TEAM TRAINING
EVENT PLANNING
EVENT COORDINATING
POWERPOINT
OUTLOOK
GOOGLE EXCEL/DOCS

QUALITIES

EXCELLENT COMMUNICATION SKILLS
PROBLEM SOLVING SKILLS
INNOVATIVE THINKING
GUEST FOCUSED
EXCELLENT CUSTOMER SERVICE
STRESS MANAGEMENT
STRONG WORK ETHIC
DETAIL ORIENTED
MULTI-TASKER
FIRM SENSE OF RESPONSIBILITY
LEADERSHIP EXPERIENCE

EDUCATION

CALIFORNIA STATE UNIVERSITY
FULLERTON 2004
TripSchool

EMPLOYMENT

Casting Director

CASTING DIRECTOR, RICH KING CASTING, 2016 to Present. Responsibilities included hiring independent contractors, negotiating rates, scheduling over 1000 people at a time, office maintenance. Held meetings and fulfilled demands of top Hollywood executives, producers, directors and staff. Trained new hires.

Cruise Director

THE GAMER, VIRGIN VOYAGES 2022. Gamer for Virgin Voyages. Host competitions and events around the ship. Tend to the needs of the guest on board. Enhance the customer experience with guest service.

PR Lead/Management

ADVANCED PR LEAD/MANAGER, FELD ENTERTAINMENT, 2019-2020, 2023-2024 Lead/Supervisor for promotional sales. Trusted to work independently from the company with responsibilities including travel arrangements, scheduling, meetings, conference calls, sales, inventory, site checks, transportation, equipment maintenance, costume preservation, advertisement and sales.

Trainer

ENTERTAINMENT, UNIVERSAL STUDIOS, 2008-2015 Showing extensive knowledge and leadership in training new managers, supervisors and performers introduced to the attraction. Valued member of an event committee in which creative ideas were encouraged for the boost in moral around the venue as well as park events and attraction functions.